

To Protect the Community



County of San Bernardino
Probation Department

Annual Report

2007-08

MISSION STATEMENT

To protect the community through assessment, treatment and control of adult and juvenile offenders by providing a range of effective services based on legal requirements and recognized professional standards.



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A MESSAGE FROM THE CHIEF PROBATION OFFICER



The year 2008 has been a year like no other we've experienced in decades, maybe longer. It brings Dickens to mind; "it was the best of times; it was the worst of times."

As a department we have had success with several major undertakings so far this year. Our staff has met the challenge brought on by Senate Bill 81, the state's gargantuan leap in reorganizing the juvenile justice structure. We have shouldered the responsibility for dozens of county youths previously sent to the California Youth Authority, now the Department of Juvenile Justice. Through the Department's First STEP and Gateway programs, our staff has predictably been creative in meeting the challenges inherent in this major shift as to how and where these minors are to be treated and supervised.

Staff has done a superb job in recruiting unprecedented numbers of probation officers. The struggle to fill these ranks with qualified candidates has caused many

vacancies. Though often tired, our staff has valiantly manned their posts and kept their morale high. With these critical positions now being filled with fresh and eager men and women, we can breathe a sigh of relief.

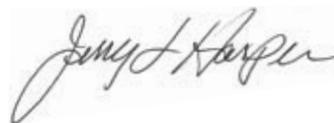
This year has also seen a significant increase in the number of extremely well-organized Field operations. Officers held probationers, by the hundreds, accountable for the terms specified by the courts. Gang members, sex offenders, and domestic violence probationers have had probation officers arriving at their homes at unexpected times on weekends and evenings. The Mental Health Unit has been extremely active in assisting probationers to make their medical, counseling and court appointments, significantly diminishing the number of these individuals who previously would have cycled through to county jail.

Repeated instances of horrific, gun-related crimes on school campuses across the state and the nation have made it necessary to arm all of the probation officers assigned to our schools. Incidents at Columbine and Virginia Tech and countless other multiple-victim attacks on students have radically changed the way we need to approach our duties on what once were peaceful institutions of learning.

In contrast to the positive development throughout most of the year, the housing and mortgage fiasco began to have devastating effects

on the economy. Gas prices skyrocketed and unemployment climbed precipitously. State government in California was extremely slow in reacting to the economic slowdown and was forced to make significant cuts in programs, most of which are impacting local government. Though this county's Board of Supervisors and Chief Administrative Officer have done an outstanding job of creating financial reserves for the inevitable "rainy day", the state has placed an extremely heavy burden on all of the counties, and more cuts may be coming based on the state's fiscal debacle.

Many of us, who have been around for several decades or more in government service, have seen these cyclical ups and downs. Despite the times, recovery has been relatively rapid. This downturn looks as though it may last longer than any we have experienced in a long time. We have to be patient, frugal, efficient, and effective in carrying out our duties. Above all, we must remain professional in our dealings probationers, detainees and the public in general. Having worked with the employees of this department for almost five years, I am confident we will rise to the challenges brought on by these "hard times", and make the people of this county proud of us.



Jerry L. Harper
Chief Probation Officer

SAN BERNARDINO COUNTY BOARD OF SUPERVISORS



Paul Biane
Chairman
Second District



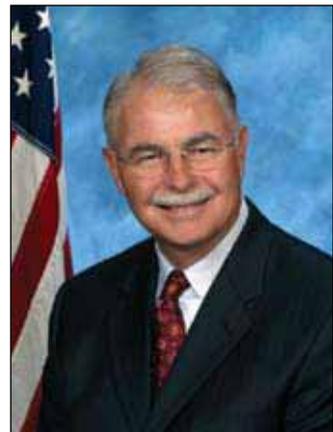
Dennis Hansberger
Third District



Josie Gonzales
Fifth District



Brad Mitzelfelt
First District



Gary C. Ovitt
Vice-Chairman
Fourth District



Mark Uffer
County Administrative Officer

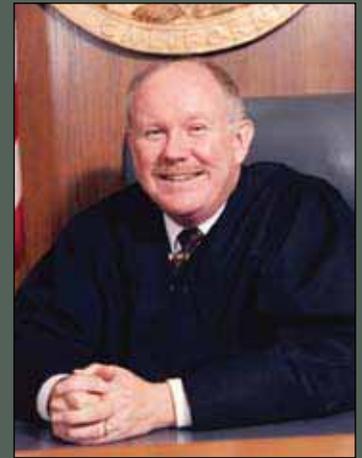


SAN BERNARDINO COUNTY SUPERIOR COURT OF CALIFORNIA



The Honorable Marsha Slough
Presiding Judge of the Juvenile Court

“The San Bernardino County Probation Department excels in its service to the Superior Court.” - Judge McGuire



The Honorable James C. McGuire
Presiding Judge

RANCHO CUCAMONGA

The Hon. Joan M. Borba
The Hon. Keith Davis
The Hon. Douglas Elwell
The Hon. Mary E. Fuller
The Hon. J. Michael Gunn
The Hon. Raymond L. Haight, III
The Hon. Martin A. Hildreth
The Hon. Ben T. Kayashima
The Hon. Michael R. Libutti
The Hon. Steve Malone
The Hon. Barry Plotkin
The Hon. Shahla S. Sabet
The Hon. Raymond Van Stockum
The Hon. Katrina West
The Hon. Linda A. Wilde
The Hon. David A. Williams
Commissioner Michael Gassner
Commissioner Ronald J. Gilbert

CHINO

The Hon. Gerard Brown
The Hon. Elia V. Pirozzi
The Hon. Stanford Reichert

FONTANA

The Hon. Jon D. Ferguson
The Hon. Douglas Fettel
The Hon. Dwight W. Moore
The Hon. Phillip Morris
The Hon. Stephan G. Saleson
The Hon. Ingrid Uhler
Commissioner Leslie E. Murad, II

JUVENILE DEPENDENCY COURT

The Hon. Kyle Brodie
The Hon. James A. Edwards
The Hon. Marsha Slough
Commissioner Robert Fowler

JUVENILE DELINQUENCY

The Hon. Harold Wilson, Jr.
Commissioner Michael Knish

CHILD SUPPORT DIVISION

Commissioner Diane I. Anderson
Commissioner John Crawley

VICTORVILLE

The Hon. Larry W. Allen
The Hon. Teresa Bennett
The Hon. Thomas S. Garza
The Hon. J. David Mazurek
The Hon. Eric M. Nakata
The Hon. Annemarie G. Pace
The Hon. Margaret Powers
The Hon. Michael A. Sachs
The Hon. Gregory S. Tavill
The Hon. John Tomberlin
The Hon. A. Rex Victor
Commissioner David Proulx
Commissioner Patrick L. Singer

BARSTOW

The Hon. John B. Gibson
The Hon. Steve Mapes
The Hon. Miriam I. Morton
The Hon. John P. Vander Feer
Commissioner Kirtland L. Mahlum

BIG BEAR

The Hon. Jules Fleuret

JOSHUA TREE

The Hon. Rod Cortez
The Hon. William Jefferson Powell, IV
The Hon. Bert L. Swift
Commissioner Kirtland Mahlum

NEEDLES

The Hon. Joseph R. Brisco

REDLANDS

The Hon. Cynthia Ludvigsen
The Hon. J. Michael Welch



SAN BERNARDINO - MISC

The Hon. Colin Bilash
The Hon. Ronald Christianson
The Hon. David Cohn
The Hon. Michael Dest
The Hon. James Dorr
The Hon. Bryan F. Foster
The Hon. Donna Gunnell Garza
The Hon. Douglas N. Gericke
The Hon. Arthur Harrison
The Hon. Cara Hutson
The Hon. Robert J. Lemkau
The Hon. John N. Martin
The Hon. Brian McCarville
The Hon. John M. Pacheco
The Hon. Gilbert Ochoa
The Hon. Tara Reilly
The Hon. Duke D. Rouse
The Hon. Brian D. Saunders
The Hon. Wilfred J. Schneider, Jr.
The Hon. Michael A. Smith
Commissioner W. Charles Bradley
Commissioner Deborah Daniel
Commissioner Michael J. Torchia

SAN BERNARDINO - CIVIL

The Hon. Donald Alvarez
The Hon. Kenneth Barr
The Hon. Paul M. Bryant, Jr.
The Hon. W. Robert Fawke
The Hon. Janet Frangie
The Hon. Frank Gafkowsky, Jr.
The Hon. John P. Wade
The Hon. Christopher J. Warner

ADMINISTRATION



Jerry L. Harper
Chief Probation Officer



Michelle Scray
Assistant Chief Probation Officer



Holly Benton
Division Director II
Central Juvenile



Michael Donahue
Business Application
Manager



Johanne Dyerly
Division Director II
Professional Standards



Sharron Egan
Division Director II
Central Adult



Darryl Meekhof
Administrative
Manager



Brenda Perez
Division Director II
DJJ/Gateway



Luciano Perez
Division Director II
West Valley JDAC



Audulio Ricketts
Division Director II
Central Valley JDAC



Anesa Cronin
Division Director I
Research



Julie Hovis
Division Director I
Training



Christine Owens
Division Director I
High Desert JDAC



Jose Rabago
Food Services Mgr
Juvenile Detention



Rick Arden
Deputy Chief Probation Officer
Adult/Juvenile Community Corrections



Kirk Dayton
Deputy Chief Probation Officer
Juvenile Detention



D. Scott Frymire
Deputy Chief Probation Administrator
Administrative Services



Renee Ford
Division Director II
Compliance



Cynthia Fuzie
Division Director II
High Desert JDAC



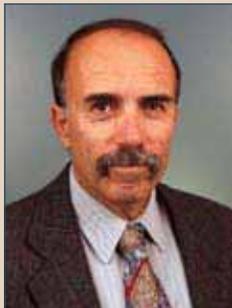
Sharon Jaques
Health Services Mgr
Juvenile Detention



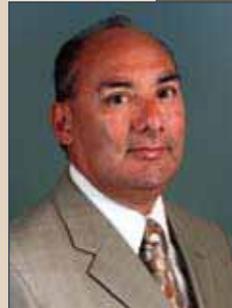
Laura Gonzales
Division Director II
West Valley Services



John Robinson
Division Director II
High Desert Services



Chauck Abajian
Division Director I
JJCPA/AB 1913



Dan Bautista
Division Director I
Central Adult



Chris Condon
Division Director I
CVJDAC Re-Build



Tracy Reece
Division Director I
Central Juvenile



Stephanie Roque
Division Director I
Central Valley JDAC



Eric Vara
Division Director I
West Valley JDAC

FISCAL REPORT 2007-08

Fiscal Year 2007-08 Budget

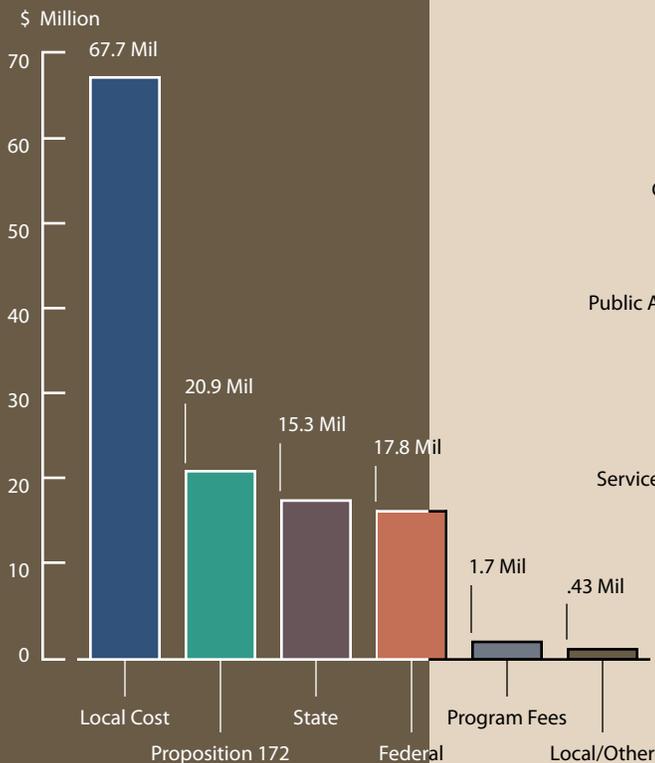
Budget Unit	Amount
Asset Forfeiture 15%	\$ 13,903
State Seized Assets	\$ 57,660
Court-Ordered Placements	\$ 3,308,330
JJCPA (AB1913)	\$ 8,394,894
Detention & Corrections*	\$ 113,707,485
TOTAL	\$ 125,482,272

*Includes Department administrative budget

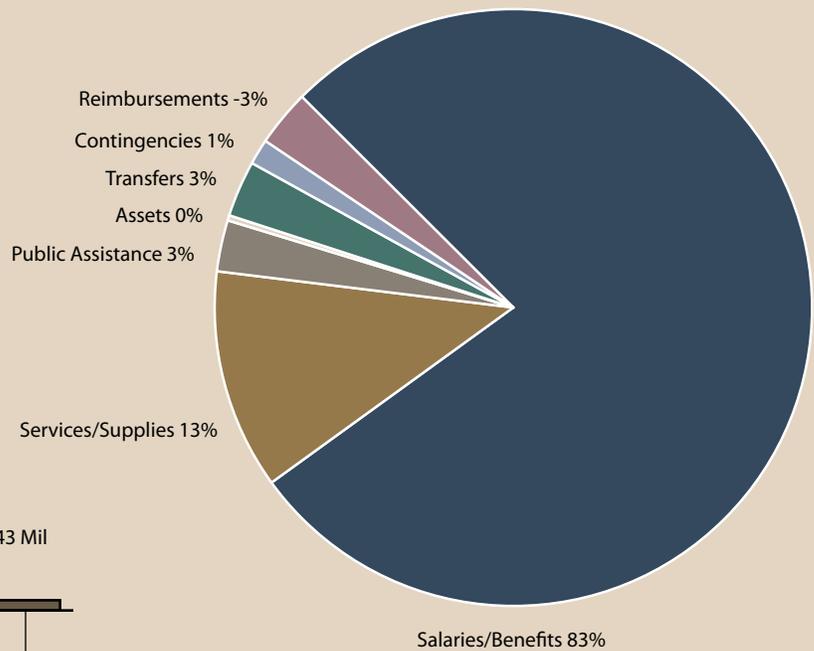
Fiscal Year 2007-08 Staffing

Division	Positions
Office of the Chief	27.3
Detention Corrections	735.4
Community Corrections	463.3
Administrative Services	62.4
TOTAL	1,288.4

Fiscal Year 2007-08 Revenues



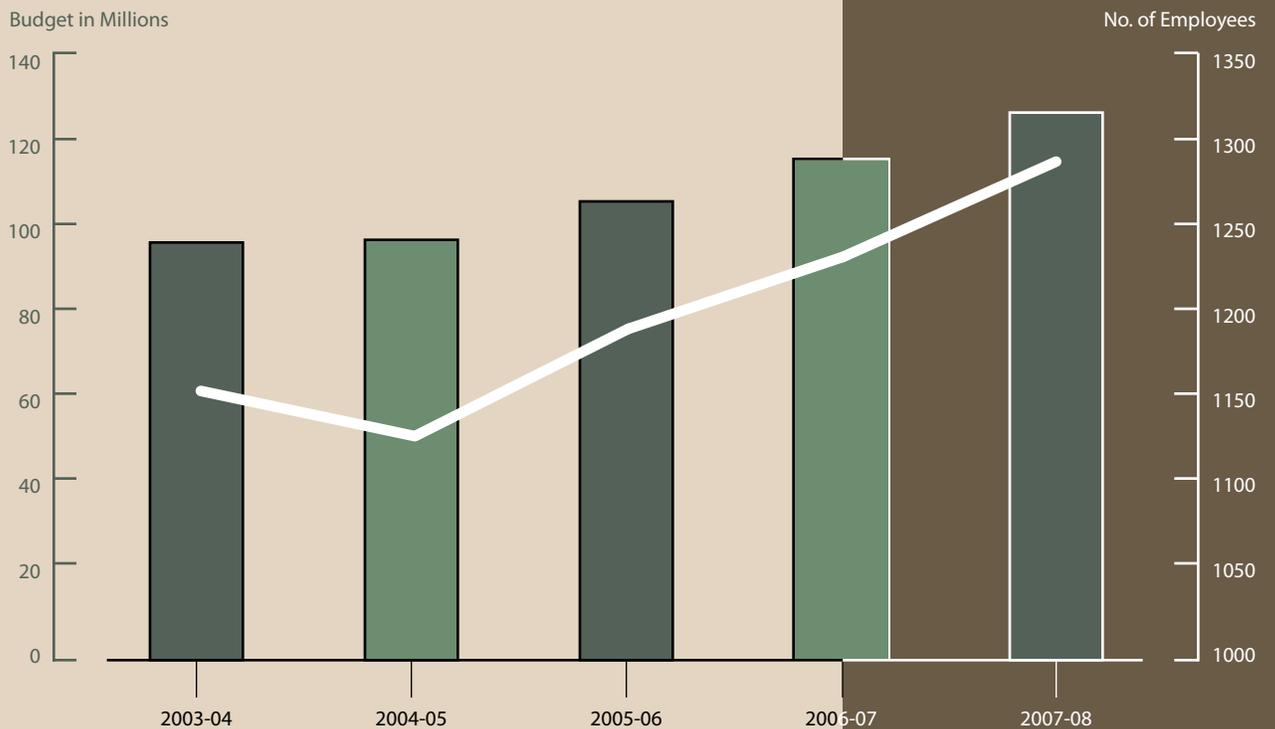
Fiscal Year 2007-08 Appropriations



Performance Measures

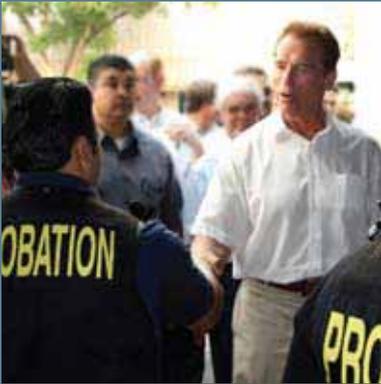
Description	2006-07 Actual	2007-08 Target	2007-08 Actual
Percent of new probationers assessed with risk instrument within 60 days of release	76%	80%	86%
Number of home calls and searches per high-risk caseload	33	30	20
Percent of adult offenders referred to treatment programs	17%	45%	30%
Percent of RYEF graduates recidivating during probation	13%	20%	5%
Percent of adults offenders successfully completing probation	96%	85%	96%
Percent of juvenile offenders successfully completing probation	91%	85%	90%
Percent of mentally impaired offenders not spending time in county jail	69%	75%	67%
Percent of probationers attending counseling or training in Morongo Valley	0%	30%	0%

Five-Year Budget vs. Staffing



EVENTS & MILESTONES

FISCAL YEAR ENDING JUNE 30, 2008



October 26

Probation provides security for Gov. Schwarzenegger visit to San Bernardino

November 29

Swearing-In of 24 Officers



January 17

Employee Elizabeth Sonyi passes away



June 19

5th Annual Probation Employee Mentoring Program Graduation

Gov. Schwarzenegger proclaims
July 15-21 "Probation Services Week"

August 16

Swearing-In of 46 Officers

September 24

Probation holds Open House for renovated Youth Justice Center

October 20

Probation Public Open House



February 21

Swearing-In of 20 Officers

February/March

Daffodil Days Campaign raises \$7,100 for cancer research



April 19-20

Probation competes in the Baker to Vegas Relay Race

July

Creation of Probation Fitness Committee

August 7

National Night Out



August 21

Probation provides 65 units of blood to local blood bank

September 26

Swearing-In of 7 Officers

October/November

Department-wide JDRF Campaign raises \$8,880 for juvenile diabetes research



December 6-16

6th Annual Shop With A Cop



JUVENILE COMMUNITY CORRECTIONS



JUVENILE PROGRAMS

Juvenile Justice Crime Prevention Act
Let's End Truancy
Day Reporting Centers
School Probation Officers
SUCCESS
Project Focus
Youth Accountability Boards
Community Service Team
Investigations
Case Management
Specialized Caseloads
Gang Intervention and Prevention Unit
Placement & Aftercare
Independent Living Program

JUVENILE JUSTICE CRIME PREVENTION ACT



In September 2000, the “Shiff-Cardenas Crime Prevention Act,” was signed into law. Two years later, the law was renamed and is now referred to as the Juvenile Justice Crime Prevention Act or JJCPA.

In San Bernardino County, JJCPA services are provided in all geographic areas to minors who are 11-18 years of age to help them understand and overcome problems in order to discontinue inappropriate and/or unlawful behavior. These services are provided through a large network of community-based organizations (CBOs), private therapists, and personnel from both the Probation Department and District Attorney’s Office. Local officials and stakeholders determine where to direct resources through an interagency planning process.

To ensure coordination and collaboration among various local agencies serving at-risk youth and young offenders, the JJCPA entrusts development and modification of the plan to the Juvenile Justice Coordinating Council, or JJCC. The JJCC is chaired by the Chief Probation Officer and is comprised of representatives of law enforcement, criminal justice agencies, the Board of Supervisors, social services, education, mental health and CBOs. The JJCC typically meets quarterly to review program progress, evaluation data and establish budget priorities. Annually, they approve program modifications and the final budget.

The Department received approximately \$6.3 million for 2007-08. JJCPA services to youth and their families include the following programs:

- Let’s End Truancy (LET)
- Day Reporting Center (DRC)
- School Probation Officers (SPO)
- SUCCESS
- House Arrest Program (HAP) See page 43.

The Department thanks the following agencies for providing specialized counseling, tutoring and/or enrichment services to referred minors and family members:

- Carol A. Voll, MFT
- Center for Healing Childhood Trauma
- Christian Counseling Service
- Constance McDonald, MFT
- Desert/Mountain Counseling Center
- Douglas D. Buche, Ph.D.
- Family Service Agency of San Bernardino
- High Desert Child, Adolescent and Family Services
- Inland Valley Drug & Alcohol Recovery Services, Inc.
- Institute for Advanced Studies
- Lutheran Social Services of Southern California
- Morongo Basin Mental Health Association
- New Day Institute Counseling Center
- Olive Branch Counseling Center
- One 2 One Mentors, Inc.
- Patricia Coley Foerch, LCSW
- Professional Tutors of America
- Terrill S. Wickham, Ph. D.
- Thomas Wickham, Ph. D.
- Valley Star Children & Family Services
- William P. Nelson, Ph.D.
- Victor Valley Domestic Violence, Inc.
- Vista Guidance Centers

Truancy is often the gateway to juvenile delinquency and more serious adult crime. The Let's End Truancy program, or LET, is designed to help keep children in school and out of trouble by assisting schools and others involved with children. The District Attorney's Office (DA) is committed to helping schools get children with attendance problems back in school.

The DA has made reducing truancy a priority and JJCPA funds the effort by paying for three program Deputy District Attorneys and support staff to provide services to the entire county. They serve as advisors and trainers on truancy issues to school administrators, school police, School Attendance Review Teams and School Attendance Review Boards. They consult and collaborate with both juvenile and adult courts, the Public Defenders' Office and the truancy programs of other counties.

The LET program actively monitors the school attendance of truancy-prone students. Letters are sent to students and parents advising them of LET's involvement in their case. The LET Deputy District Attorneys compiled a list of available community-based organizations, which can help parents and truant children overcome various obstacles, either perceived or real, that stand in the way of ensuring the child's attendance in school.

When attempts to assist the family overcome problems interfering with their child's school attendance aren't sufficient to eliminate the problem, parents and minors can be cited under the Education Code. When even stronger measures are necessary, parents may be charged with a misdemeanor under the Penal Code.

During 2007-08, LET reached out to other departments in the county to form truancy abatement collaborations to find resources for youth and families in the community that will impact truancy rates county wide. Partners include the San Bernardino County departments of Behavioral



Health, Children's Services, Probation, Public Health, Sheriff/Coroner, Workforce Development, and the San Bernardino County Superintendent of Schools.

For 2007-08, LET continued the Project Comeback program. Unique to San Bernardino County, this program involves a partnership between the DA's Office, Public Defender's Office and the Courts. All three parties share the same goal - to keep kids in school. To that end, the Public Defender's Office devoted two social workers to work with certain truant student families. The DA concentrates efforts on truant middle school students because they are most likely to drop out of high school.

2008 LET Statistics

Total Referrals	4,684
Participant Exits (1)	1,824
Improved Attendance (2)	605
Attendance Increase	33%

(1) Reasons for exiting the program include improved attendance, moved out of area, non-cooperation, student turns 18 years old, or student graduates.

(2) 85% or better total attendance rate in a 90-day school period)

DAY REPORTING CENTERS

Day Reporting Centers (DRC) located at the Youth Justice Center (YJC) in San Bernardino and at the Department's office in Victorville contribute to the protection of the community through prevention and intervention. Programming includes individual and family counseling, tutoring, Aggression Replacement Training, the Parent Project and courses offered through the National Curriculum Training Institute, Inc. (NCTI).



The two operating DRCs are home to a total of twenty-five (25) probation officers, seven (7) probation corrections officers and seven (7) office assistants. Each building design allows for a safe place for minors to come before and after school for counseling, enrichment activities, or to just to play games or watch television.

NCTI trained facilitators utilize their unique educational philosophy and program design format at the DRCs to promote behavior change appropriate to the risk level of participants. Each program encourages and secures participant buy-in to the program's content.

The Parent Project helps parents of difficult or out-of-control adolescents. Parents learn and practice specific prevention and intervention strategies to learn how to deal with destructive behaviors such as truancy, alcohol and drug use, running away, gang involvement, criminal behavior and violence.

Additionally, Matrix is an intensive 16-week substance abuse and anger management

program that includes education, peer support and assessment. The Matrix approach emphasizes the use of out-patient techniques. Counseling focuses on lifestyle changes, training in relapse prevention, dependency education, and family and Probation involvement.

With the support of a host of outside service providers, the DRC at YJC has been able to expand services throughout the Inland Empire area. The YJC is also home to the Galaxy Community Day School taught by credentialed teachers from the San Bernardino County Superintendent of Schools. This school serves middle and high school students who have been suspended or expelled from their school districts.

New this last fiscal year is the program Alive@25. This four-hour program for young drivers is designed with the long-term goal of reducing the number of injuries and collisions incurred by people in the 15-18 age group. The program focuses on persuading young drivers to take responsibility for their behavior in driving situations and to adopt safe driving practices. This course is designed to be an early intervention program to prevent future traffic violations, collisions, and/or fatalities.

It is anticipated that during Fall 2008, a new DRC will open in the West Valley area located at the David Stine Chaffey West County Community Day School, in Montclair.

NCTI Course Results

COURSE	% COMPLETED
Anger Management I	85%
Anger Management II	72%
Cognitive Life Skills	62%
Drug & Alcohol I	82%
Drug & Alcohol II	71%
Gang	80%
Shoplifting	73%
Truancy I	72%
Truancy II	47%

For 2007-08, the School Probation Officer program provided funding through JJCPA for thirteen full-time and two part-time positions stationed at various school districts throughout San Bernardino County. Youth experiencing attendance or behavior problems are identified by school officials and referred to officers assigned to either a specific school campus or the school district. The program's objective is to reduce campus delinquent behavior, provide prevention and intervention services to students having attendance, suspension/expulsion issues, provide training to campus staff and work with students and their families to solve the problems causing the referral.

Every school probation officer works to protect the community and acts as a special liaison between the minor/family and the many city, county and state agencies. Officers are trained in a variety of programs, such as NCTI component classes and Parent Project curriculum. They also participate in educational events such as the California Association

School Probation Officer Statistics

TOTAL REFERRALS	12,756
REFERRAL REASONS	
Academics	1,065
Attendance	5,978
Attitude/Behavior	3,727
Criminal Activity	503
Other	1,483
REFERRAL SOURCES	
Law Enforcement	454
Parent	1,338
Probation	1,173
School Administrator	6,428
School Counselor	1,234
Self-Reported	629
Teacher	385
Traffic	27
Other	1,088

of Supervisors of Child Welfare and Attendance Conference and the annual School Attendance Review Board (SARB) Training sponsored by San Bernardino County Schools. These officers both teach and refer students and adults to the various

2007-08 Participating School Districts:

- Adelanto
- Apple Valley
- Bear Valley
- Chaffey Joint Union High
- Colton
- Fontana
- Hesperia
- Rim of the World
- Upland
- Victor Valley Union High

enrichment components in their local community, including anger management, drug and alcohol intervention, Parent Project, individual and group counseling, community service, tutoring and mentoring programs. Officers also serve their assigned school districts by participating in SARB sessions, "Clean Sweep" and LET.

For 2007-08, officers participated on SARBs that met with 3,204 students and their parent or guardian to discuss ways to increase attendance and reduce delinquent behavior. These activities resulted in officers developing behavior contracts with hundreds of students as a formal agreement to modify behavior and hold students accountable for their actions. SARBs operate in many school districts in the county and are generally held monthly throughout the school year. They include a variety of school, law enforcement, and treatment personnel to address attendance issues.

The most significant change during the year came when the Chief Probation Officer decided to arm all school probation officers. This decision was based on the level of violence occurring on school campuses throughout the nation.

2007-08 Child, Welfare & Attendance Awards

- Probation Officer Jamille Harrell - Adelanto
- Probation Officer Oleg Llaurado - Colton

A number of changes within the SUCCESS (Success Utilizing Community Corrections Emphasizing Safety and Sanctions) units occurred during 2007-08. When the COMPAS (Correctional Offender Management Profiling for Alternative Sanctions) assessment tool was fully implemented in September 2006, supervision was redesigned for some caseloads to provide services based on the criminogenic needs of minors. With several judges assisting, SUCCESS was augmented with specialized caseloads, such as GRACE (Gender Responsive Adolescent Caseload Enrichment) and the Juvenile Sex Offender Unit.

Criminogenic needs are attributes of offenders that are directly linked to criminal behavior

The Department's Central Valley, High Desert and West Valley regions of the county redesigned supervision levels to Maximum Supervision and Specialized Supervision caseloads. Each unit was also restructured according to the principles of evidence-based practices to provide supervision to minors according to assessment scores and criminogenic needs.

Evidence-based practices are interventions scientifically proven to positively change offender behavior

The configuration of unit supervision was modified to the following:

- Maximum or High-Risk Supervision officers carry an average of 18 to 25 minors on a caseload.
- Regular or Medium-Risk Supervision carries 30 to 35 minors on a caseload.
- Minimum or Low-Risk Supervision officers carry 110-125 minors on a caseload.
- The remaining SUCCESS officers' caseloads were limited to 16.

Maximum Supervision focuses on working with kids in the community who are at high risk for recidivism according to their assessment score. The officers have frequent contact with the minors and their families in the community. They also provide referrals to components where warranted and conduct searches and drug testing.



Regular Supervision focuses on minors who will benefit from probation supervision services including intervention programs regarding substance abuse, anger management, truancy and individual or family counseling.

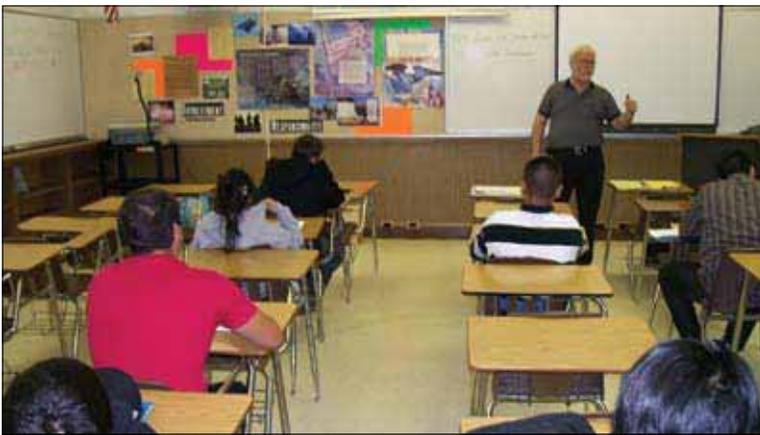
Minimum Supervision focuses on helping the parents to take responsibility for incorrigible behavior while providing support services. The officer operates primarily as a broker of services for parents and minors.

SUCCESS supervision also focuses on those minors who are at high risk for out-of-home placement. By providing intensive supervision and marshaling community resources for both the minor and his/her family, officers work to remediate the minor's problems in the community in order to avoid the necessity of out-of-home placement. Units also conduct on-going Parent Project classes in both English and Spanish.

On June 30, 2008, 56 remaining minors were transitioned to Maximum Supervision or Regular Supervision based upon their risk assessment and criminogenic needs and the SUCCESS program was terminated, primarily due to budget considerations.

Project Focus, otherwise known as “Focus West” in Ontario, is a project of the San Bernardino County Probation Department that began approximately fourteen years ago. Currently, the program contracts with the Chaffey Joint Unified High School District (CJUHSD) to provide afternoon

practice principles and targets student offenders who are minimally involved in illegal behavior. The mission of Focus West is to offer intervention classes to adolescents to divert them away from the criminal justice system so that they can successfully complete high school and avoid reoffending.



During the 2007-08 school year, between 40-50 students on average completed their classes and received completion certificates. Class completions are slightly lower during the summer months. At the end of each class, students are invited to submit class evaluations. Typically, they are quite enthusiastic about the classes. In some cases, students who complete a class, encourage their siblings to take one of the classes.

and evening classes for adolescents between the ages of 13 and 17. These classes include the following:

- Accountability Builds Character/Petty Theft
- Anger Management
- Drug/Alcohol Awareness
- Truancy
- Weapons Awareness

The program coordinator, a veteran probation officer of 19 years, creates the class rosters and preps classes during the day and teaches all of the classes (except one) in the afternoon/evenings. The other program instructor, Pat Bourland, is a veteran associate probation officer and teaches the Accountability Builds Character/Petty Theft class. Ms. Bourland has been with Focus West for about twelve years. Her commitment to the community’s youth is evidenced by her years of service. She is considering ‘retirement’ in February 2009 when she turns 80.

Also, the program offers a four-hour class for parents of teenagers: Parenting Accountability Builds Character.

The CJUHSD provides the project’s office and classroom at the Chaffey Adult School. The service area is the Inland Valley/West End and students are generally referred by high schools, Community Service Team program officers, probation officers, the Youth Accountability Board and the Juvenile Traffic Court. The program utilizes evidence-based

Project Focus Course Results

COURSE	% COMPLETED
Accountability Builds Character/Petty Theft	87%
Anger Management	85%
Drug/Alcohol Awareness	95%
Truancy	N/A
Weapons Awareness	100%

YOUTH ACCOUNTABILITY BOARDS

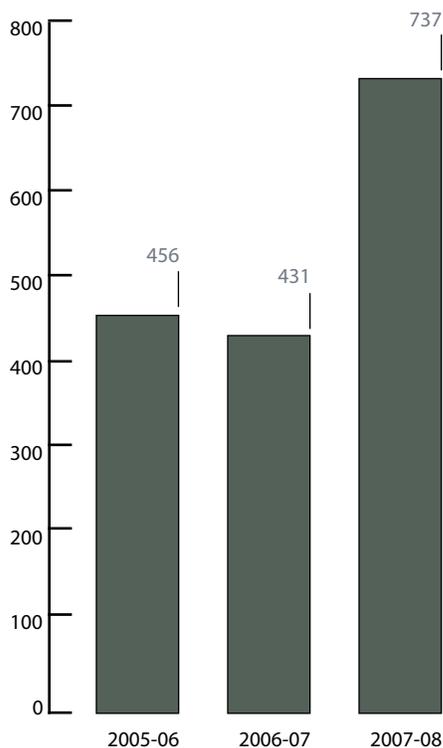
The Youth Accountability Board (YAB) Program was established in Hesperia in 1991. The Board is a collaborative effort of the Probation Department, local law enforcement and local citizen volunteers. The intent is to divert minors from the Juvenile Justice System after their first brush with the law. The YAB hears and resolves cases involving first-time juvenile offenders.



Local YABs meet with a minor and their parents to determine how to best assist the minor's rehabilitation process. Following the hearing, the YAB places the minor on a mutually agreed upon contract. The contract may include completion of community service hours, classes such as Victim Awareness, Petty Theft, and Anger Management, participating in tutoring sessions and/or attending formal counseling sessions, depending upon the offense and the needs of the minor. The contract includes a personal mentor to track the case, but more importantly, to assist the minor in fulfilling his/her obligations, and creating a sense of responsibility for his/her behavior.

Today, there are 21 boards in operation, comprised of about 200 volunteers county wide. The YABs enrolled 737 minors during 2007-08 and have enrolled 1,624 minors during the previous three fiscal years.

ENROLLMENT OF MINORS



SAN BERNARDINO COUNTY YOUTH ACCOUNTABILITY BOARDS

- Adelanto
- Apple Valley
- Barstow
- Big Bear
- Chino
- Chino Hills
- Fontana/Bloomington/Colton
- Hesperia
- Highland
- Lucerne Valley
- Mt. Vernon
- Ontario
- Rancho Cucamonga
- Redlands
- Rialto
- Rim of the World
- San Bernardino Central City
- Sterling
- Tri-Community
- Victorville
- Yucca Valley

The Community Service Team (CST) is comprised of twelve (12) full-time and two (2) part-time probation officers that have their offices at various law enforcement agencies throughout the County. The CST Unit has three (3) primary functions:

- To provide evaluation of all out-of custody juvenile arrests
- To divert juvenile offenders from the Juvenile Justice System through appropriate diversion program referrals and Informal Probation
- To act as a liaison providing services between law enforcement agencies, the District Attorney, and the public

Most juveniles arrested by law enforcement are released to their parent(s) rather than being booked into one of three county juvenile detention and assessment centers. The CST Unit receives all out of custody juvenile arrest reports. When a minor is arrested and released to a parent, the law enforcement report with an application for petition is forwarded to the CST Probation Officer who determines whether the case must be forwarded to the District Attorney's Office for the filing of criminal charges or whether the matter may be settled out of Court.

From July of 2007 to July of 2008, the CST Unit received 5,338 law enforcement juvenile arrest reports requesting filing with the District Attorney. The CST Unit completed the paperwork necessary to submit 3,234 cases to the District Attorney for the filing of charges.

The majority of first time offenders are either handled through a variety of diversion programs offered county wide, or placed on Informal Probation, pursuant to section 654.1 and 654.2 of the Welfare and Institution Code. Probation officers

settled 2,196 cases out of court by placing minors on short-term SOC (settled out of court) contracts, which include consequences such as paying victim restitution, performing community services hours, and/or completing Anger Management, Petty Theft or Victim Awareness classes. CST Officers supervised a combined average of 364 juveniles per month on Informal Probation for a period of six (6) months.

As a result of the various services provided by the CST Unit, many low level first time offenders were diverted from the Juvenile Court system, saving valuable time and resources for more serious cases.



CST Office Locations:

- Barstow Police Department
- Barstow Probation Office
- Big Bear Government Center
- Chino Hills Sheriff's Station
- Chino Police Department
- Fontana Police Department
- Highland Sheriff's Station
- Montclair Police Department
- Morongo Basin Government Center
- Ontario Police Department
- Redlands Police Department
- Rialto Police Department
- San Bernardino Police Department
- Twin Peaks Government Center
- Upland Police Department
- Victorville Probation Office
- Yucaipa Sheriff's Station

COMMUNITY SERVICE TEAM STATISTICS

Cases Submitted to CST	5,338
Cases Submitted to DA	3,234
Cases Settled Out-of-Court	2,196

JUVENILE INVESTIGATIONS

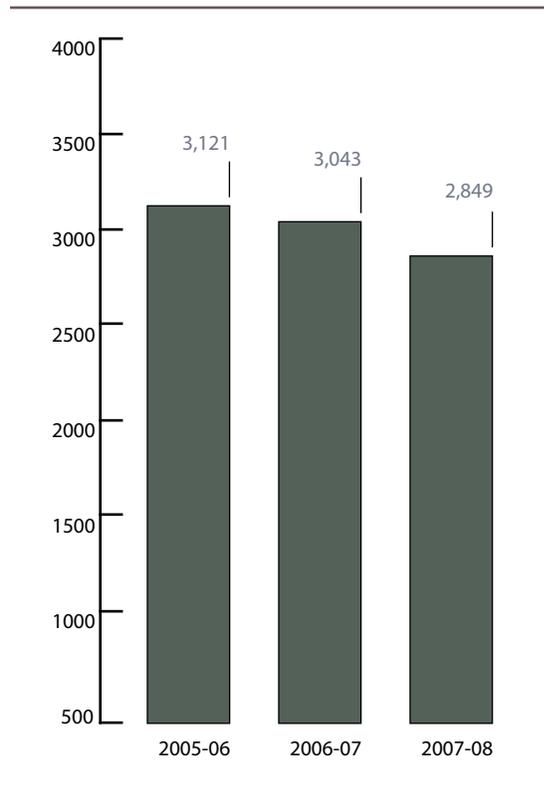


Juvenile Investigation units provide the Juvenile Delinquency Court with a comprehensive disposition report that assists the Judicial Officer in deciding the best response to a youth who has allegedly committed a criminal offense. The investigative work includes examining the details of a minor’s involvement in an offense by addressing circumstances, reviewing the offender’s prior record of law enforcement contact, and determining intervention services already provided. It involves

interviewing the minor, their parents/guardians, victims and others such as school personnel and other associates, in order to gain an understanding of the social history of the youth. Investigators use the Correctional Offender Management Profiling for Alternative Sanctions, or COMPAS tool, to extensively evaluate a minor’s risk to the community and to themselves, and evaluate their needs to facilitate a minor’s rehabilitation program.

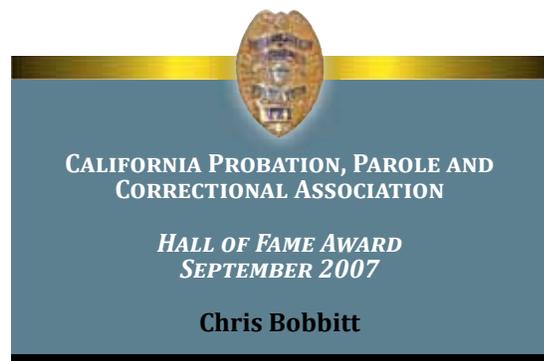
Dispositions may include granting the minor Welfare & Institution Code (W&I) 654 Informal Probation or W&I 725(a) Probation; granting a Deferred Entry of Judgment, which gives the minor an opportunity to earn a “clean slate,” declaring a minor a ward of the Delinquency Court; placing the minor on Formal Probation to include terms and conditions; or removing them from a parent’s home for placement in a foster, group or treatment facility. It may also result in a minor being committed to the Department of Juvenile Justice. The investigators complete case plans according to the provisions of Assembly Bill 575. These case plans determine a course of action where intervention is individualized and provided in a timely manner.

JUVENILE INVESTIGATIONS



For cases where the crime is relatively serious, if the minor is at least 14 years-old, the matter may be referred for a Fit and Proper Report. Based on criteria set by law, the information gathered by the investigator will assist the Judicial Officer in determining if the offender could be best served in the juvenile system or should stand trial as an adult.

Once the investigation is complete and the Court imposes disposition, the case is transferred to the appropriate unit to comply with the Court’s order. County wide, officers processed 2,849 juvenile investigations for 2007-08.



The Department currently supervises approximately 5,000 minors on various forms of probation, including 654 (informal), DEJ (deferred entry of judgment), interstate compact, courtesy supervision, aftercare, Community Service Team, placement, and active low, regular or high-risk formal supervision. Of this number, approximately 4,800 reside with a parent or guardian in the community, and slightly over 200 are placed in a host of facilities outside of the home within the county and in a few adjacent counties, some even being placed in other counties or states based on the unique programming that may exist there rather than locally.

The current recidivism rate for all of juvenile services is approximately 15%.

Officers use the Correctional Offender Management Profiling for Alternative Sanctions (COMPAS) research-based assessment tool, to determine the minors' risk to re-offend, and also to determine criminogenic needs. Priority supervision is given to those minors at highest risk to re-offend. Nearly 70% of minors receiving services from the Department receive case management services on at least one of the adjacent listed caseloads.

The Department tracks the recidivism of juvenile probationers that commit new crimes, on a monthly basis, while under the supervision of the Department, as well as the percentage who successfully complete probation. The current recidivism rate for all of juvenile services is approximately 15%.



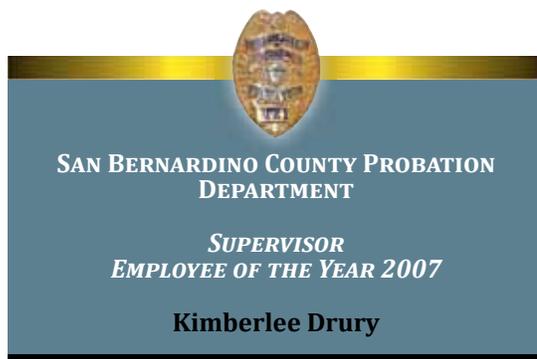
The Department offers the following additional caseload services to meet the specialized needs of certain offenders. These caseloads include and further details are included on the following pages:

- GRACE
- Sex Offender
- Operation Phoenix
- High Desert Juvenile Drug Court
- Mental Health

Public Safety Efforts	
Arrests	580
Searches	2,031
Home Calls	10,444
Law Enforcement Operations	80

2007-08 ENDING NUMBER OF CASES JUVENILE CASE MANAGEMENT SERVICES

CASELOAD	NO. CASES
Low Risk	1,695
Regular Risk	720
Deferred Entry of Judgment	329
High Risk	239
Warrants	186
Success	179
InterState Compact	54
Gender Specific	34
Courtesy Supervision	31



SPECIALIZED CASELOADS

GRACE

The Gender Responsive Adolescent Caseload Enrichment program, or GRACE, provides services to higher risk female minors with a history of abuse, trauma, substance abuse, or runaway behaviors. The program offers parenting classes, drug & alcohol counseling, and community service.

The girls volunteer at the Garden of Angels, a non-profit program that ensures that abandoned babies are honored and receive a final resting place. The girls also volunteer at the Veterans Affairs Hospital in Loma Linda offering comfort and gifts. Several community organizations such as the Rape Crisis Center of the East Valley and Planned Parenthood also have provided services.



Officers have incorporated a number of innovated ways to work with the girls. One of these is the conversion of a room at the Youth Justice Center to a girls-only classroom to enhance the gender-specific learning environment. Some girls take the opportunity to become involved in Girl Scouts. Other girls run each week with the Presiding Judge of the Juvenile Court (see Running with the Judge). Officers also facilitate Girl's Circle, a support group addressing the developmental needs of adolescent girls including body image, boundaries and domestic violence. This structured support group is designed to foster self esteem, maintain authentic connection with positive role models, counter trends toward self-doubt, and allow for genuine self-expression and creative activity.

Since its inception in December 2006, 46 minors (71%) have successfully completed the program with a 6% recidivism rate. At the conclusion of 2007-08, 39 minors were being supervised on three caseloads.

Running with the Judge

The Honorable Judge Marcia Slough, Presiding Judge of the Juvenile Court, established a component of the GRACE Program called "Running with the Judge." The girls meet weekly and train for 5k charity events. Judge Slough also brings in guest speakers from the community to speak with girls about a variety of topics and opportunities.

Sex Offender Caseload

In January 2007, the first Juvenile Sex Offender caseload was established following the restructuring of the San Bernardino SUCCESS units. The caseload consists of approximately 20-30 minors convicted of a sex offense. The Juvenile Sex Offender Assessment Protocol (J-SOAP II) is an aid in the systematic review of risk factors associated with sexual and criminal offending and helps identify which minors may benefit from the type of supervision provided. In May 2008, the J-SOAP II was replaced by the Juvenile Sexual Offense Recidivism Risk Assessment Tool (J-SORRAT II) when California adopted it as the statewide tool. The caseload's probation officer works closely with a therapist and sex offender treatment programs to customize the level of supervision and treatment each minor receives. Only one minor has committed a new non-sexual criminal offense in the last year. Approximately 75% of the minors no longer on the sex offender caseload have completed counseling and their probation. For 2007-08, 35 minors successfully completed the program and 20 minors remained on the caseload.

Operation Phoenix

Since June 2006, San Bernardino City Mayor, Pat Morris, has lead the creation of suppression, intervention and prevention strategies for reducing crime and gang violence through a multi-agency, community and business collaboration targeting the highest crime area in San Bernardino referred to as Operation Phoenix. One probation officer has been assigned to the project and is responsible

for supervising all minors that live within the one-mile target area. Bi-monthly multi-agency field operations have since resulted in a 38% reduction in crime. Due to the success of the program, the City of San Bernardino expanded the project to include two additional high crime areas of the city and plans to ultimately include five areas. During 2007-08, Department officers supervised 71 probationers residing in the Operation Phoenix area and participated as a member of the Operation Phoenix Street Team designed to coordinate services.

High Desert Juvenile Drug Court

The mission of the High Desert Juvenile Drug Court is to supervise and rehabilitate juveniles who have substance abuse issues while at the same time promoting public safety. The intended outcome of this treatment oriented drug court is to decrease recidivism. This program is offered through the coordinated efforts of the San Bernardino County Superior Court, the District Attorney, Public Defender, High Desert SELPA (Special Education Local Plan Area), the Department of Behavioral Health Alcohol and Drug Program and Probation.

The Victorville program began in December 2005. Funding from the Law and Justice group continued to support the program throughout 2007 for family therapy and in 2008, for a dedicated adolescent drug and alcohol counselor. The accountability aspects of the program provided through a probation officer and the Court coupled with substance abuse treatment and the family therapy offered through the SELPA Children's Counseling Center has been pivotal in increasing school attendance, curfew adherence, decreased drug and alcohol use and improved family communication. The program has been able to increase capacity from 10 to 25 during this past year. Five minors completed the program.

Mental Health

Since October 2006, the many needs of the Juvenile Mentally Ill Offender population have been addressed through Mental Health Unit programs, often uniquely tailored to juvenile issues and concerns. Probation officers positioned in the communities of San Bernardino, Rancho Cucamonga, and Victorville, deal with young mentally ill probationers who often have additional challenges

from life long mental illness. This juvenile probationer population is served in a similar manner as the Adult Mentally Ill Offender programs, albeit with problems also related to adolescence. The Court for Individualized Treatment of Adolescents (CITA) Program effectively deals with these recurring concerns. In effect, a cognizant behavioral model, CITA is a multidisciplinary response to juveniles who continue to find themselves "delinquent" in the criminal justice system; and holding adolescents accountable for their behavior while receiving appropriate diagnostic, therapeutic and aftercare efforts by the Department.



The Integrated New Family Opportunities (INFO) Program is now an integral part of the Mental Health Unit. By utilizing the concept of Functional Family Therapy (FFT) as a means to reduce criminal and antisocial behavior, INFO officers use frequent contacts, often three times per week, to reinforce positive behavior patterns. The juvenile's family is also required to attend a minimum of one FFT session per week, emphasizing the family's dynamics and its influence on the juvenile's rehabilitation. This approach was recently validated when the recidivism rate among a population of 54 juvenile offenders improved from a 69% to 24%.

Occupying a unique position is the TAY Program, which provides a wide range of support services to young adult probationers in age groups 16 through 25 years. Overall, from a total of 264 probationers with mental issue concerns, 176 (99.7%) were able to avoid any further arrests while approximately 20 cases were being supervised at year end.

GANG INTERVENTION AND PREVENTION UNIT

The Gang Intervention and Prevention Unit is part of a joint unit consisting of a gang liaison, adult and juvenile services. The objective of the Unit is to provide a balanced approach to addressing gangs by incorporating prevention, intervention, and suppression strategies through three programs: G.R.E.A.T, F.A.M.E, and Tattoo Removal/Gang-Intel.

The Gang Liaison assists with developing gang training plans for staff and assisting other Department officers and local law enforcement agencies with gathering information, accessing resources, and coordinating communications regarding gang issues and intelligence derived from the county's juvenile detention centers.

G.R.E.A.T.

The Gang Reduction Education And Training (GREAT) program functions in four domains: school-based programs, prevention services, summer and family programs.

Since 2005, the Department has been able to incorporate funding for up to six (6) positions through a variety of county and community grants. During 2007-08, two positions were added through grants to the cities of San Bernardino and Victorville.

Since 2005, more than 3,000 students have benefited from the G.R.E.A.T. program...

Officers teach the GREAT curriculum one-hour per week in a classroom setting for both elementary (6 weeks) and middle school (13 weeks) children. Since 2005, more than 3,000 students have benefited from the program enrolled in schools in Adelanto, Apple Valley, Chino, Chino Hills, Colton, Fontana, Hesperia, Needles, Ontario, Rialto, and Victorville.

GREAT officers also assist the schools with students who may be exhibiting problematic behaviors, and who may be in need of additional prevention services. Prevention services include individual counseling, parent contact and community referrals.

The GREAT program has also uniquely incorporated community and faith-based partners and innovative

methods to engage parents and students during summer programs. Probation departments from Alaska, Hawaii, Texas, Colorado, and Orange County, California have inquired about or made site visits to observe the Department's model.

In 2007-08 one of the National League of Cities' senior researchers identified the program as a noteworthy prevention strategy model and will be included in an upcoming Gang Intervention and Prevention Cities Tool Kit distributed nationwide.



F.A.M.E.

The Foundational Achievement and Mentoring through Education (FAME) project's objective is to develop positive leadership traits for at-risk youth. Youth continuously influenced by a number of risk factors may increase the likelihood that they will become involved in crime, drugs, or gang activity. Appropriate leadership training combined with positive attitudes and goals offer a way to reduce the negative impact of destructive trends. FAME is a joint effort with Probation, California State University San Bernardino, San Bernardino City Unified School District, and is funded with a grant from the U.S. Department of Education.

Tattoo Removal & Gang-Intel

Gang related tattoos are often the most prominent indicator of gang involvement and a precursor to gang-associated incidents. Removal of gang related tattoos may reduce gang association and increase employment and social opportunities. The Department obtains gang intel from respective minors and often refers them to the Arrowhead Regional Medical Center for tattoo removal.



The merging of the Placement and Aftercare Units in 2006 continues to support improving the relationship between the probation officer and their client, as well as enhancing the family's reunification efforts and the referral process.

Required to maintain monthly contact with the minors on their caseloads, the families and the placement providers, probation officers take a personal interest in the rehabilitation of their probationers. For many youth, an order for out of home placement by the Court can be a final effort to bring about change after a series of unsuccessful attempts while the minor has remained in the home. The placement probation officer is called upon to act almost as a surrogate parent, monitoring the minor's progress and participation in placement while ensuring that the emotional, mental health and

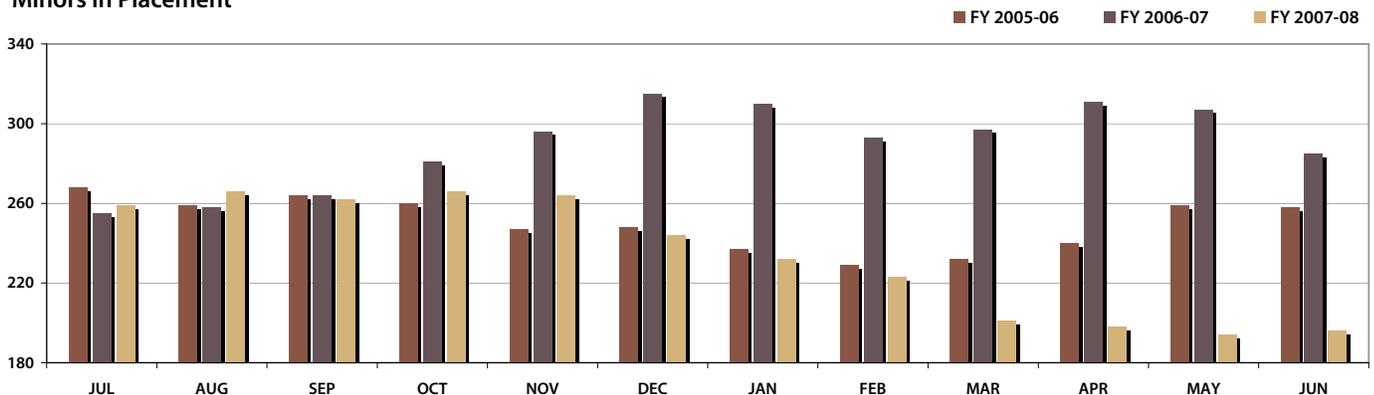
physical needs of the minor are being addressed, as required by Community Care Licensing.

In addition to these interpersonal skills, placement probation officers are required to keep their fieldwork skills sharp in response to those particularly resistant minors who run away from placement, posing a threat to the community as well as themselves. Additionally, officer safety has become a primary concern for Placement/Aftercare officers due to the required compliance checks and home visits performed in the evening as well as during business hours.

During 2007-08, the average number of minors maintained in Court ordered out of home placement was 234 per month. Over the last three years the average has been approximately 260. Approximately one-quarter of those ordered to placement are detained monthly anywhere within the Department's three juvenile detention and assessment centers pending suitable placement or re-placement. Over the last few years, the cost per minor for placement averages between \$3,700 and 4,000 per month.

At the end of 2007-08, the number of private County placements was down to 188 and Aftercare officers were providing case management services to 73 minors.

Minors in Placement



INDEPENDENT LIVING PROGRAM



The Independent Living Program (ILP) assists in preparing probation youth, who have been placed in private out-of-home placement, under the direction of either the Department of Children’s Services (DCS) or

Probation, to gain skills and promote their need to be independent adults. Federally funded, this required program is designed to provide basic life skills, career exploration, job readiness and other skills that prepare older minors to transition to adulthood and live on their own. ILP offers eligible youth assistance in securing housing, transportation, clothing, education, and tutoring services.

As the county’s lead agency, DCS receives an annual federal allocation on behalf of the county to provide program funding for eligible youth throughout the county, a portion of which is allocated to the Probation Department each year for its own contract services to youth.

Each year, approximately 250 youth participate in special events such as “Independent City,” “Health Fair,” “High Desert Conference” and the Job Fair Conference.”

Additionally over 500 youth participate in computer, parenting and life skill classes held throughout the year in the San Bernardino, West Valley, and High Desert regions. Youth who participated in the computer classes earned a computer upon course completion. A graduation ceremony is held each June to commemorate those who earned a high school diploma or General Equivalency Diploma.

For 2007-08, the Department’s Independent Living Program serviced approximately 1,108 current and former probation youth.

INDEPENDENT LIVING PROGRAM STATISTICS

FUNDING	\$628,170
ASSISTANCE	
Gas Cards	1,232
Bus Passes	2,298
Clothing Vouchers	77
Laptop Computers	53
OUTCOMES	
General Equivalency Diplomas	40
High School Diplomas	13
Scholarships	5

ADULT COMMUNITY CORRECTIONS



ADULT PROGRAMS

Investigations
Case Management
Proposition 36
Drug Court
PRIDE
PC 1000
Electronic Monitoring
Global Positioning System (GPS)
Welfare Fraud
DUI Unit
Mental Health
Domestic Violence
Sex Offender
Gang

ADULT INVESTIGATIONS

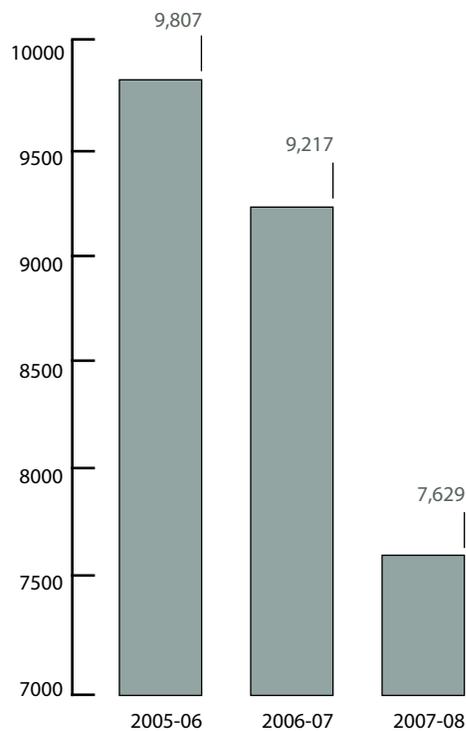
The Department's Adult Investigation units are tasked with conducting pre-sentence investigations and preparing court reports in felony cases for several regional courts. These reports must be thorough, accurate, concise, and include a recommendation that is justified, legal, and based on the facts of the case and the defendant's criminal history. It is mandated that consideration also be given to the victim and their losses, and restitution must be determined and ordered if at all possible. A copy of the report is provided to the Court, the District Attorney and the Public Defender and is used in determining the disposition of the case.

The report is also maintained in the defendant's probation file and used in conjunction with other tools in determining the level of supervision required for the protection of the community and the rehabilitative needs of the defendant. If the defendant is not granted probation and sentenced to

state prison, the report follows the probationer and is used for classification and housing purposes.

For 2007-08, the Department completed 7,619 investigations. In addition to these reports, at the direction of the numerous courts, the Department's investigation units also submitted an equally large number of memos addressing custody time served, and restitution to victims for losses suffered.

ADULT INVESTIGATIONS



Adult Offender Reporting Kiosks

Kiosk reporting continues to reduce clerical time and effort associated with processing mail reports. The Department's Automated Services Division currently supports four kiosks around the County.

2007-08 Users	3,439
2007-08 Successful Reports	8,873



CALIFORNIA PROBATION, PAROLE AND
CORRECTIONAL ASSOCIATION

GREG SMITH MEMORIAL AWARD
SEPTEMBER 2007

Kim Wills



INTERNATIONAL FOOTPRINT ASSOCIATION
CHAPTER #63

OFFICER OF THE YEAR
OCTOBER 2007

Peter Kluck

Adult Case Management emphasizes practices and procedures that promote prevention, intervention and suppression activities. The Correctional Offender Management Profiling for Alternative Sanctions (COMPAS) assessment tool continues to determine which offenders require active supervision, versus a lesser supervision category. This is a key component is effective in determining the supervision level and frequency of client contact.

Public Safety Efforts

Arrests	1,850
Searches	9,331
Home Calls	11,897
Orientation/Assessments	8,018
Law Enforcement Operations	169

Officers provide Orientation and Assessment (O&A) on a daily basis for individuals post court and post release. Probationers view a video informing them of expectations and receive materials and resource referrals. O&A also includes a “biometric” hand scan, which provides data to the Department that allows the probationer to report monthly via a kiosk located at various County locations. DNA samples are also collected from probationers. Samples are forwarded to the Department of Justice in Sacramento for entry into the state database.

Officers actively supervise high-risk probationers via home calls, searches, and arrests when warranted. Current caseload size for high risk caseloads average about 120 probationers per officer. On occasion, officers also participate in a variety of multi-agency field operations throughout the County and offer support manpower when needed to Probation’s

2007-08 ENDING NUMBER OF CASES ADULT CASE MANAGEMENT SERVICES

CASELOAD	NO. CASES
Felony Limited	7,194
Felony Enhanced	2,697
Warrants	2,191
Misdemeanor	70

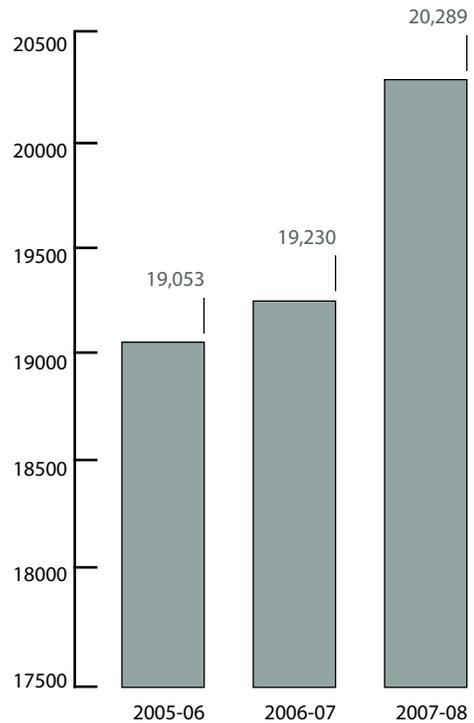
specialized units (Sex Offender, Gang, DUI, Domestic Violence) during their various operations.

Due to the volume of cases, the Department looks toward technology to assist in case management techniques. The Department anticipates clients reporting in the future by a web-based telephone system thus eliminating paper reporting. Increased use of GPS may also offer increased supervision and intermediate sanction opportunities.

The Department continues to dedicate one officer to Operation Phoenix. Operation Phoenix was formed and implemented in mid 2006 targeting high crime areas in San Bernardino through intensive supervision, community outreach, and a close cooperative effort among Probation, San Bernardino Police Department, San Bernardino Sheriff, and other city and county officials.

The Department continues efforts to increase services to both probationers and the public via evidence-based case management. At fiscal year end a total of 20,289 case were being supervised across all of adult case management services.

ADULT CASE MANAGEMENT



PROPOSITION 36

Proposition 36, or the Substance Abuse and Crime Prevention Act of 2000, continues to divert persons convicted of non-violent simple drug possession or drug use offenses from incarceration to community based alcohol and drug treatment programs. The intent of the Act is to:

1. Enhance public safety by reducing drug related crime.
2. Preserve jails and prisons for serious and violent offenders.
3. Improve public health by reducing drug abuse and dependence through proven and effective treatment strategies.
4. Reduce the cost of incarceration of nonviolent drug users who are better served by community based treatment.

The Department's three Prop 36 units have been in operation now for seven years. Officers conduct orientation and assessments in order to refer probationers to one of several approved drug treatment programs throughout the county. Programs consist of outpatient treatment for 4 to 6 months, followed by 2 to 4 months of aftercare. Attendance at Narcotics Anonymous or Alcohol Anonymous is required. If necessary, residential treatment may also be required. The probationer is ordered to abide by all other standard terms and conditions and must register as a narcotic offender.

Officers regularly visit clients in the office as well as at treatment provider compliance checks. Random drug testing is done to encourage compliance.

Once the defendant has met all probation requirements, including the payment of all fines and treatment fees, has remained free of new

convictions, and appears to have made necessary lifestyle changes to remain drug free, a request is made for early termination and dismissal of the charge(s); and which is normally requested only after at least half of his/her probationary period is complete.



In July of 2006, Senate Bill 1137 was passed and changed Prop 36 so that among other things, "flash" incarcerations could be ordered. However, a lawsuit was filed in September of 2006, by the original authors of Prop, 36, challenging the changes. This resulted in a preliminary injunction prohibiting the implementation and enforcement of SB 1137, which still remains in effect.

In January 2007, the Department received additional funding through the Offender Treatment Program (OTP), which provided a portion of funding for three additional probation officers.

Once a month, a Probation-to-Work officer conducts a two- day training session for Prop 36 probationers. Topics include dressing for success, how to answer the felony question, filling out a job application, and interviewing skills. Job referrals are then given to local felon-friendly employers.



PROPOSITION 36 STATISTICS

Prop 36 Funding	\$2,273,984
OTP Funding	\$154,660
Ending Felony Cases	1,956
Ending Misdemeanor Cases	186



Drug Court is a unique specialty court that is a collaborative effort among Probation, Courts, District Attorney, Public Defender, Parole, private counsel, local law enforcement agencies and a treatment team. It is an intense 18-month program where participants are required to attend individual and group counseling for substance abuse and are drug tested randomly. Defendants are required to attend three 12-step meetings a week with either Alcoholics Anonymous, Narcotics Anonymous, or Cocaine Anonymous.

When appropriate, participants receive classes for parenting, anger management, and are able to work on their General Education Degree or High School Diploma. College and job counselors are also available. Participants are encouraged to obtain employment. They also come to court on a

regular basis to show proof to the court that they are complying with the terms and conditions of probation.

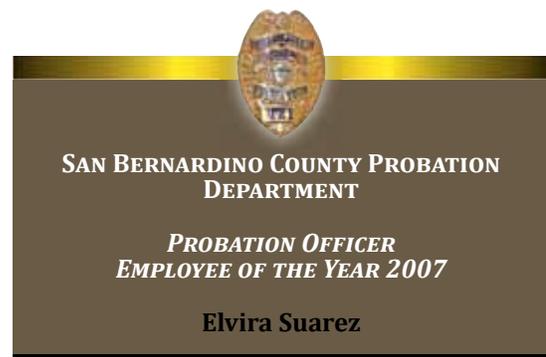
After completing the 18-month program a graduation ceremony is held where the participants and their families have an opportunity to express their thoughts. Graduates frequently state that they did not set out to become addicts, but once they were caught up in the cycle they had no idea how to escape. The “forced” intervention of Drug Court gave them back their family, their self respect, a chance to raise their children in a clean and sober environment and to become productive members of their communities. Many graduates have become volunteers in the Probation Department’s juvenile detention centers to speak to minors on how to stay away from drugs even if their parents use them. These graduates have become role models and mentors.

To date, the statistical data shows that 70-75% of the graduates in San Bernardino County have remained arrest free. The success of this program has led to the establishment of additional treatment courts in the community. Successful intervention is one key to successful communities.

Case management services were being provided to 265 cases, including 30 additional specialized and residential treatment cases at the end of 2007-08.

DRUG COURT STATISTICS

Fees Collected	\$298,753
Drug-Free Babies	27
Participants	538
Graduates	386
Returned to School	255



Probationers Recovering through Intervention and Drug Education, or PRIDE, provides intensive drug treatment services for high risk, substance abuse and repeat felony offenders. The program not only promotes a crime free, drug free productive lifestyle among repeat felony offenders with drug issues but includes individuals serving dual grants of probation and parole.



PRIDE is a cooperative endeavor managed by the Courts, Probation and Mental Health Services of Colton. Clients must spend a minimum of 15 months in the program, including Aftercare services. Clients have daily contact with a treatment team and court reviews are scheduled on a monthly basis. No matter how minute, the expectation is that the reduction of drug abuse and criminal behavior not only benefits the community but also reduces stress on families and public expenses for prisons and jails.

As an added benefit, the court has offered to provide relief services to those who successfully complete the program as provided in Penal Code Sections 1203.3 and 1203.4. This might seem like little consolation to a longtime felon but often prison sentences are spread out enough that employers are

using those time frames to measure employability. Recent statistics appear to indicate that PRIDE is having a positive effect within the community as well as at the budgetary level. Last year, during a period from January 2006 to June 2007, PRIDE had 52 graduates who had successfully completed the program. Of that amount, only 15 percent had re-offended or had been sent back to prison. At any given time, nearly 35 percent of the PRIDE clients were on active parole.

Of the 29 clients successfully completing the program in 2007-08, at least 23 of them are living and working in the community, and have not engaged in any known illegal activity. Of most importance is that most of these men and women have been reunited with their children and families, strengthening parental bonds and perhaps setting a new standard within the family structure.

Ultimately, the goal of the program is to eliminate jail and prison confinement, increase physical and mental well-being, increase employability and develop stronger family and social relationships. Case management services were being offered to 61 cases at the end of 2007-08.

The PC1000 (Penal Code Section 1000) Deferred Entry of Judgment program is an education and counseling referral program that is granted to those who: 1) have no conviction for any offense involving a controlled substance prior to the alleged commission of the charged offense; or 2) have no felony conviction within five (5) years prior to the alleged commission of the charged offense. Therefore, participants may avoid a criminal conviction when a program is monitored and successfully completed through a certified drug abuse education program and who pay administrative and restitution fees.

For 2007-08, officers monitored approximately 255 cases each month. Approximately 90 cases were dismissed during the year and 269 cases were being supervised at the end of the year.

PRIDE STATISTICS

Est. Participants	95
Graduates	29

ELECTRONIC MONITORING / GPS / WELFARE FRAUD

The Probation Department, using the private contractor Sentinel Offender Services, operates two technically similar but operationally different electronic monitoring programs. Both have the same objective of protecting the community.

GPS

The Global Positioning System (GPS) tracking program utilizes a more sophisticated technology and deals with an entirely different population. Each offender is fitted with an ankle transmitter/receiver and a cellular telephone that also receives and transmits from the ankle device and receives satellite signals. The combination of transmitters and receivers allows for any officer with a computer to establish the location and direction of travel of the offender.

EMP

The Electronic Monitoring Program or EMP is an option for persons ordered by the Court to serve weekends in jail or in place of straight jail time when permitted by the Court. Instead of being incarcerated, an offender pays a daily fee to be outfitted with an ankle transmitter. This transmitter works in conjunction with a receiving unit connected to a phone line. If the offender tampers with the device or leaves his or her residence, the

Department is notified. This provides accountability while allowing the individual to go to work and/or attend counseling. As a rule, participants in this program are not criminally sophisticated.



The Welfare Fraud caseload involves those convicted of W&I 10980 (C)(2) a Felony of Fraud to Obtain aid (over \$400). These are grants of probation for a minimum of 5 years. The cases originate out of the Central Superior Court in San Bernardino and are prosecuted by the District Attorney's Welfare Fraud Unit.

The probationers are ordered to serve jail time, pay a State Restitution Fine, serve Community Service Hours and re-pay the restitution (money that they were convicted of receiving that they were not eligible for). The Human Services System Auditing Division (HSS Auditing) maintains the payment records/history of the restitution owed. Hands On Inland Empire is operated through the United Way and assigns and keeps the records of the Volunteer hours performed. On average 200-500 community service hours are ordered for each case.

The type of people that are placed on probation for welfare fraud are generally first time offenders and subsequently will not re-offend. The most common type of offense involves unreported income to HSS regarding their Cash Aid or Cal-Works benefits.

For 2007-08, Probation supervised an average of 480 cases monthly, with 477 cases on active supervision at the end of the fiscal year.

ELECTRONIC MONITORING & GPS TRACKING STATISTICS

ELECTRONIC MONITORING	
Est. Juvenile Participants	106
Avg. Sentence Length	90 days
Appx. Bed Days Saved	9,540
GLOBAL POSITIONING SYSTEM	
Est. Sex Offenders Tracked	235
Avg. Sentence Length	365 days
Est. Gang Members Tracked	50
Avg. Sentence Length	180 days
Est. Other Offenders Tracked	514
Avg. Sentence Length	240 days



In October 2006, the DUI (driving under the influence of alcohol or drugs) supervision unit was created with grant funding from the Office of Traffic Safety to supervise Felony high-risk DUI offenders. The grant was renewed for an additional two years effective October 1, 2008. The objective of this unit is to prevent additional victims. The primary focus is surveillance and zero tolerance intervention with offenders who continue to consume alcohol and/or drive while the privilege is suspended or revoked.

The Unit currently supervises individuals with officers assigned to the San Bernardino, Rancho Cucamonga and Victorville areas. The officers conduct home calls and partner with local law enforcement agencies in checkpoint and saturation activities. The Unit is very active in the field and participated in more than 40 checkpoints and saturation patrols during the past year. The Ontario, Montclair, Chino, Apple Valley, Victorville, Fontana and Redlands Police Departments have utilized the DUI Probation Officer's expertise in support of check-point activities.

More than 40 probationers were arrested between June 2007 and July 2008. Some of the arrests are more memorable. One investigation led to a collaboration with DMV Investigators resulting in the arrest of a probationer and several additional subjects, breaking up a large scale illegal auto sales operation.

The Unit also conducts a DUI warrant service operations in each of the geographical areas of the County. Additionally, officers work collaboratively with state Alcoholic Beverage Control agents in investigating illegal activity that may involve probationers.

To educate and reach out to the communities that appear to have the greatest DUI activity, officers may engage in public speaking where they provide information about the consequences of driving while under the influence of alcohol or drugs. The Unit is making an impact in the communities by holding probationers accountable that were previously rarely supervised.

At the end of 2007-08, DUI Unit officers were providing case management services to 270 cases.



Initially conceived in June 2006, the County Board of Supervisors authorized the Probation Mental Health Unit to begin effective October 1, 2006. Five Probation Officer (PO) positions were funded to serve the Mentally Ill Offender segment of the probation population, both adult and juvenile, in the San Bernardino, Rancho Cucamonga and Victorville communities.

The Mental Health Unit was created based on a similar program model from San Diego County, which had been in existence since early 2000-01. An additional two positions were funded for off site adult mental health programs in conjunction with the San Bernardino County Department of Behavioral Health (DBH). These positions were created to form the Supervised Treatment After Release (STAR) Program and the Transitional Age Youth (TAY) Program. Due to the prior successes with these Mentally Ill Offender programs, the Forensic Assertive Community Treatment (FACT) Program was recently created.

With increasing probationer caseloads, the Adult Mentally Ill Offender efforts have become further specialized. Adult probationers with severe psychosis, low social skills, and limited social/family support are referred to the FACT Program, a collaborative effort between the

Probation Department and DBH. Essentially a “Wrap Around” Program, probationers with overwhelming needs are given all-inclusive support.

As the Mental Health Unit programs have matured and expanded exponentially, the populations of Mentally Ill Offenders have become increasingly more diverse and challenging. To keep current with more complex issues and concerns, the Probation Department has invested in sending assigned officers to specialized training and conferences provided by the National Alliance on Mental Illness, Forensic Mental Health of California, California Institute for Mental Health, the Mental Health and Law Enforcement Systems Project, and the Community Action Partnership of San Diego County Homeless Initiative.

In a matter of a little over two years, the Probation Mental Health Unit has adapted to serve an ever increasing segment of the adult (and juvenile) mentally ill population, with varying degrees of psychosis, and has provided successful measures to address most of the ancillary problems of these probationers.

At the conclusion of 2007-08, approximately 394 adult mental health cases were being supervised throughout the County.

DOMESTIC VIOLENCE UNIT

The Department's Domestic Violence (DV) Unit is staffed by nine (9) sworn Probation Officers tasked with monitoring over 1,800 DV offenders. The Unit also employs two Misdemeanor DV Monitors currently serving approximately 2,000 misdemeanor clients in the County's three DV Courts. The Unit also has one senior officer to monitor and certify the Court mandated 52-week Domestic Violence Batters' Treatment Programs. Two Office Assistant IIIs and one Supervising Probation Officer complete the Unit.



The DV Unit accomplished many goals during 2007-08 in spite of many staff changes. New team members hit the ground running to ensure the Unit met Department and Court expectations relative to the level of service and supervision of offenders. Additionally, staff filled gaps during lean staffing times to meet the challenge of serving three Domestic Violence Courts and supervising felony offenders convicted of domestic violence offenses including spousal abuse, child abuse and elder abuse throughout the County.

Located in the City of Victorville, a third DV Court opened near the end of 2007, to serve the high desert communities. As 2008 progressed, the number of clients served by this Court continued to increase. One of the DV Unit's Misdemeanor Monitors, assigned to the Rancho Cucamonga DV Court, now splits their time between the West End and High Desert. It is hoped that a third Misdemeanor Monitor will be added in the near future to meet the demands of the ever-increasing client base in this most recently added DV Court.

In May 2008, the Unit planned, organized and implemented the largest multi-day compliance check operation in the Department's history. This operation received help from officers working both Juvenile and Adult functions throughout the Department. Over the course of three days, sixty-five (65) officers attempted in excess of 775 contacts, resulting in 28 initial arrests and over 50 bench warrant requests for probationers who absconded from supervision. The initial rate of violation for this operation was 10%. Over the course of several months, officers followed up on each attempted contact. The follow-up rate of violation was also found to be approximately 10%.

Although 2008 provided many challenges to the DV unit, it provided more opportunities. The DV Unit is proud to continue as a leader in the field of DV supervision. The Unit continues to utilize a "front-loading" approach to supervision in accordance with Evidence Based Practices. Field contacts are at a high level and immediate service for victims continues to be a priority. The Domestic Violence Unit remains proud of its many accomplishments in 2008, while looking forward with great anticipation to the opportunities to come in 2009.

Domestic Violence Unit Statistics

ENDING CASELOAD	1,960
DISTRIBUTION	
High Desert	311
West Valley	310
East Valley	562
Morongo Valley	69
Mountains	36
Needles	8
Other	161
Out-of-County	172
Out-of-State	10
Bench Warrants	321
CASE FILINGS	
Misdemeanor DA Filings	1,955
Misdemeanor Convictions	1,328
Felony DA Filings	1,011
Felony Convictions	950

The Probation Department's Sex Offender Unit Program was developed in July of 2004. Its objective was and is to utilize closer supervision than available for the general probationer population through the use of specialized techniques to provide an extra measure of protection to children and other potential victims of sex crimes in the community. The further goal is to prevent additional victims by the arrest and incarceration of subjects not adhering to their probation terms and by educating parents and children regarding online threats.

The Sex Offender Unit supervises approximately 605 individuals who have been convicted of felonies for sexual offenses. Six (6) Probation Officer III positions and one supervisor are assigned to the program. They receive as much training as possible to understand the methods employed by sex offenders. The supervisor of the unit has also received extensive training to conduct forensic computer exams and is qualified to testify in court as an expert.

Due to the unique characteristics of the sex offender population, special techniques are utilized to ensure the highest degree of public safety. As sex offenders tend to be adept at hiding activities that compromise the safety of community members, particularly children, the tool that is most valuable is surveillance. In fact, it is estimated that between 10 to 15 percent of supervised offenders do not actually reside at their registered and reported addresses. Virtually all offenders are in sex offender specific treatment and many are subject to polygraph exams. Some perpetrators are monitored by the Department's Global Positioning System.

Finally, in an effort to prevent the victimization of children from the start, a program was developed to educate parents about the dangers of the Internet with suggestions to protect their children. Audiences have included public and private



school parents, groups, school administrators, neighborhood watch meetings, church groups of different denominations and Girl Scout troops. In the past fiscal year, presentations have been given to about 800 people.

While 98 offenders were arrested during 2007-08, 611 cases were being supervised at the conclusion of 2007-08.

MEMORABLE CASES

One subject under investigation for a sex registration violation absconded to the State of Virginia. Upon further investigation, Department officers located him and arranged for his arrest and extradition.

Another arrest took place after several months of investigation--the individual was found to be living at an unreported address in Victorville. He was located with underage females and arrested.

The Department also arrested a subject in Riverside County after it was determined he was personally instructing young girls at a martial arts studio.

GANG UNIT

The Gang Suppression Unit was formed as a result of the Board of Supervisors authorizing funding in July 2005 for the Probation Department's Gang Intelligence, Suppression and Special Operations Unit. The Gang Unit consists of six (6) officers who provide county wide intervention and suppression services to the community. The Unit identifies and tracks over 2,500 gang members under juvenile and adult supervision, and works closely with local law enforcement through participation on regional gang teams and the San Bernardino Movement Against Street Hoodlums (SMASH) operations in order to suppress the criminal gang activities of these individuals.

The Unit has been successful in the apprehension of 90% of those individuals within 3 days of their escape or AWOL.

A dual level of supervision occurs as the Gang Unit Probation Officers track and monitor targeted cases and provide additional intelligence and support to the assigned probation officer. Gang Unit officers will target certain area gangs that have been identified as actively engaging in criminal activities. The collection and distribution of gang intelligence is another function of the Gang Unit. The officers are all SMASH trained and certified, and have the ability to obtain and input information into Cal Gangs. The Gang Unit also conducts its own in-house training that includes surveillance, officer movement, and entry of houses and buildings. The officers work closely with other agencies and are able to obtain information otherwise not typically made available. The Gang Unit has received media attention from local news papers as well as Fox national news.

Two senior Probation Officer positions are assigned to the Sheriff Department's Regional Gang Task Force. These two officers are assigned to separate teams and work in separate geographic regions of the county. They are supervised by a sergeant from the Sheriff's Department and provide intelligence and support to their teams. Both officers are utilized as actual team members and are relied upon to

assist in the regular day to day operations of their teams. This task force targets high profile gang members who are currently involved in criminal activities.



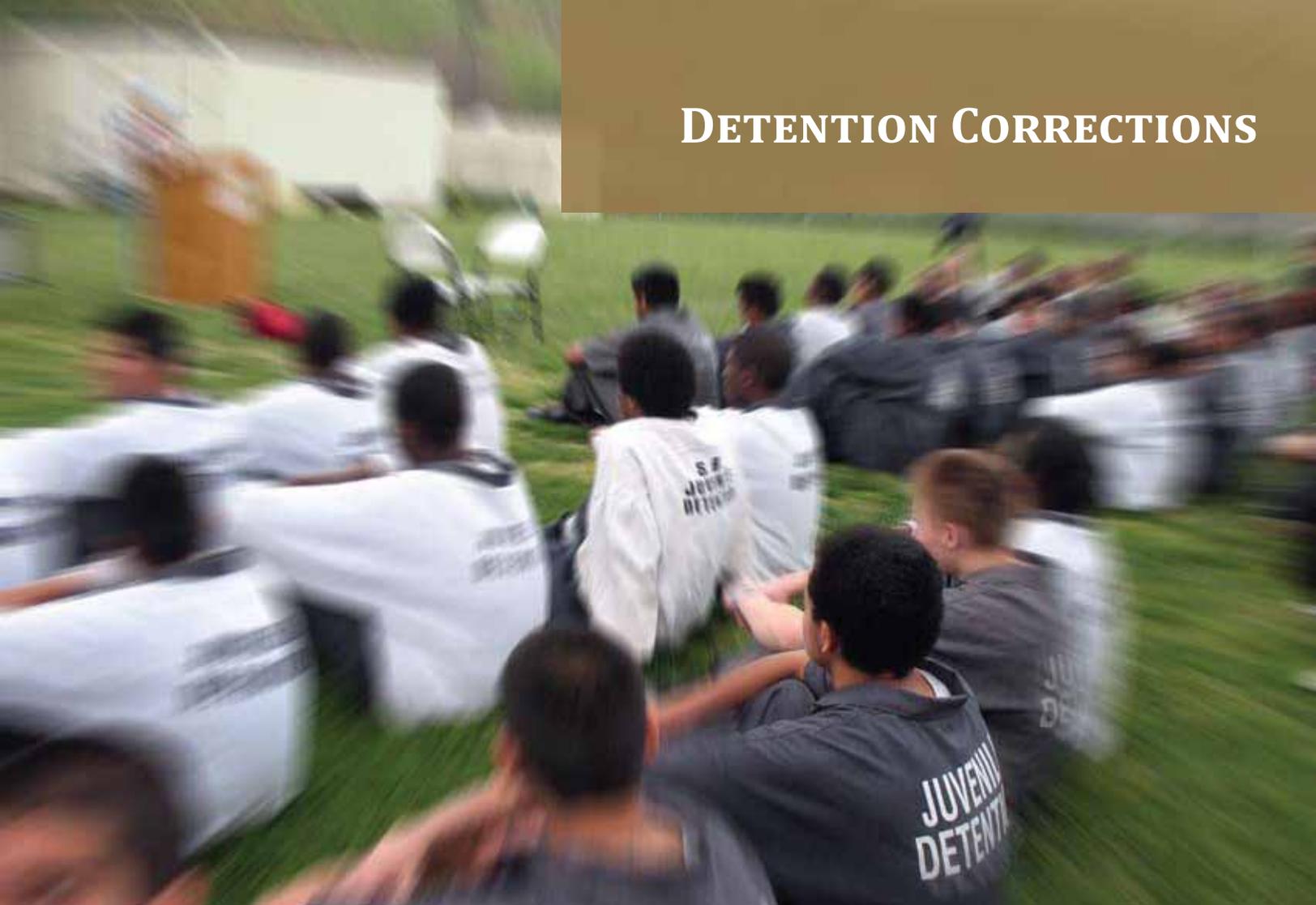
During this past fiscal year, over 400 known gang members have been taken into custody by the Gang Unit for violation of court ordered probation conditions, with more than 25% of the arrests resulting in state prison commitments. The Gang Unit is also responsible for the apprehension of juvenile AWOL's or escapes from local detention facilities. The Unit has been successful in the apprehension of 90% of those individuals within 3 days of their escape or AWOL. This past year the Gang Unit has apprehended 25 of the 26 escape's/AWOLS that have occurred, including 3 juveniles that forcibly escaped from Riverside Juvenile Hall.

Officers typically work non-traditional hours such as swing shifts and weekends. These officers also engage in public speaking at schools and conferences in an effort to provide information to the public sector, and are assigned as instructors for various training classes in and outside of the Probation Department.

Gang Unit Statistics

Gang members tracked	2,500+
Gang members arrested	400+

DETENTION CORRECTIONS



DETENTION PROGRAMS

Compliance
Reintegration
Performance-based Standards
House Arrest
Bridges
First STEP
Regional Youth Educational Facility
Gateway
Regional Occupational Program
Wraparound
Integrated New Family Opportunities
Medical Services
Food Services
Central Valley Juvenile Detention and Assessment Center
West Valley Juvenile Detention and Assessment Center
High Desert Juvenile Detention and Assessment Center

As a result of the John Doe II Settlement Agreement (SA), the Compliance Unit (Compliance), was established in July 2006 to oversee and report to Administration and the Working Group/Plaintiff representative attorneys, the progress relating to the Department's implementation of, and continuous compliance with, the numerous required facets of the SA.



Compliance staff include one Division Director II, one Probation Officer III and one Office Assistant III. Compliance's objective is to aid staff understand the Department's legal responsibilities toward providing custody, education and therapeutic services to persons in their custody/care. Therefore, Compliance focuses, assists and monitors the Department in effectuating positive, necessary, systematic changes, specifically reflecting the evolving rights of persons with disabilities (including learning disabilities), who are placed in the custody of the Probation Department. Moreover, Compliance endeavors to create an impartial and non-threatening method of communication for staff, minors, parents, guardians and other interested parties to easily express concerns, clarify issues, or request information or an investigation regarding treatment, services and programming at the Juvenile Detention and Assessment Centers (JDACs) and treatment facilities, without fear of reprisal.

As a requirement of the SA, Compliance established an Intake/Assessment STC (Standards and Training for Corrections) training class for staff and nurses that participate in the assessment process during

intake. The training is designed to cover the roles, duties, procedures and responsibilities of all staff and standardize the intake process at all three JDACs.

Compliance has also assisted with locating resources for minors with special needs. For example, staff found an agency that could provide the orientation handbook and forms for minors who are blind. Such materials are now printed in Braille.

Attendance at multi disciplinary team meetings, staff meetings, audits and monitoring has also resulted in further accommodation of services for individual minors. In addition to heightened awareness, these opportunities have also helped agencies examine their service provision for necessary improvements.

COMPLIANCE UNIT OBJECTIVES

- Conduct reliability and compliance audits.
- Track compliance in satisfying all SA required components.
- Improve organizational performance by effectively working and communicating with collaborative parties.
- Develop policies and procedures to satisfy and clarify SA issues.
- Report implementation progress of SA requirements to the Working Group/Plaintiff Attorney representatives and other interested parties.
- Monitor training classes to ensure that methods and information are consistently delivered.
- Work with the PbS Coordinator to gain uniformity in the provision of SA services.
- Review incident video tapes

The Reintegration Unit (Reintegration) was established as part of the John Doe II Settlement Agreement during 2006 and is representative of a collaborative effort between Probation and Department of Behavioral Health (DBH).

REINTEGRATION PLAN COMPONENTS

- Academics
- Vocational skills
- Job related skills
- Social skills
- Independent living skills
- Minor’s legal rights information
- Continuing psychological treatment and medication, including substance abuse treatment programs

Reintegration is funded to provide one Probation Officer II at each of the three juvenile detention and assessment centers (JDACs), including one Supervising Probation Officer that is responsible for the coordination of services throughout the County.

Reintegration exists to provide the opportunity for change through education, motivation, and encouragement while linking minors to resources in their community. This process requires the

cooperation and collaboration of Probation and DBH. All minors released from a JDAC or treatment facility are provided reintegration services.

The Reintegration Team consists of the following team members: social workers, alcohol and other drug counselors, probation officers, and probation corrections officers. The Reintegration Team facilitates a Seven Core Curriculum to minors housed at each JDAC. The Reintegration Team accepts self-referrals from minors housed at each JDAC in an effort to link them to resources in their community. The Reintegration Team also establishes a Reintegration Plan for each minor who submits a self-referral.

The Reintegration Plan and Seven Core Curriculum help to address all matters necessary for the reintegration of the minor into the community, including but not limited to: academics, vocational skills, job related skills, social skills, independent living skills, information about continuing psychological treatment and medication, including substance abuse treatment programs, and information regarding the minor’s legal rights.

Reintegration Statistics

TOTAL REFERRALS	1,862
DBH Referrals	543
Probation Referrals	1,319

IMPACT OF REINTEGRATION

An eighteen-year-old female from Sacramento was recently ordered to serve a terminal disposition at CVJDAC. Upon completion of her custody time, she needed transportation to return to Sacramento. Her Reintegration Probation Officer, after several failed attempts, was able to acquire funds for a Greyhound bus ticket back to Sacramento, along with a local bus ticket from CVJDAC to the Greyhound Station in San Bernardino. The Reintegration Probation Officer was also able to acquire new clothes and money for food for the trip back to Sacramento. In addition to these services, the eighteen-year-old female was referred to several agencies near her home to help her to get back on her feet. She was grateful for these services and, through follow up contact, the Reintegration Probation Officer has been informed that she is currently working toward her GED, has a job, and is living on her own.

PERFORMANCE-BASED STANDARDS

Performance-based Standards (PbS) is a system designed for correctional and detention facilities to recognize, enhance and monitor services rendered to minors detained in juvenile facilities. Sponsored by the Council of Juvenile Correctional Administrators, PbS uses an online database to process information collected by participating facilities. PbS uses “Best Practice” goals, to provide



a standard for participants to aim for. Due to these practices being evidence-based, Probation participates in PbS as a result of the John Doe II Settlement Agreement. As of October 2008, there are 180 agencies participating in PbS across 25 states. San Bernardino County Probation has been an active member since December 2006.

Data Collection

PbS requires agencies to use several different collection sources to obtain information necessary to generate outcome results. PbS Site Coordinators at each facility oversee the data collection process from start to finish. Coordinators must distribute climate surveys to staff and minors in addition to pull records and back files of minors. Incident reports, generated in data collection months, must also be accounted for. Once all of this data is collected, it must be entered into the PbS database for calculation to represent how well Probation facilities are doing in providing services to the minors. The data is then reported among 6 outcome measures and 57 Department measurement areas. The translated “raw numbers” are then interpreted. PbS converts that data into easy-to-read reports and graphs and then compares those figures with

national averages. Final draft reports are compiled and are used by the PbS Site Coordinators along with PbS consultants, to identify areas that need improvement. These areas become the focus of creating Facility Improvement Plans (FIP) which include action steps and practices that will help bring below par measures up to PbS standards.

Success

Since the induction of PbS at Department facilities, Probation has administered over 540 staff and youth surveys, created more than 12 FIPs and have introduced several new practices to increase safety and decrease room confinement time for minors. Training classes for PbS have increased, and other relevant training classes have been developed to meet Standards and Training for Corrections certification. All sites have PbS teams that consist of a minimum of two Probation Corrections Supervisors and some facilities incorporate line staff into their teams. Overall, The Department’s juvenile detention facilities have been very successful in comparing with the national average during each cycle, and continue to meet PbS standards in several areas. Ultimately, plans are to use PbS as a tool to reduce liability of the Department, by incorporating these practices into the facilities and ensuring all minors in custody are provided the best care possible. With these resources, the Department looks forward to continued success using PbS.

BENEFITS OF PARTICIPATION

- The ability to measure and track key indicators of facility performance.
- Comparison with similar participating facilities across the country.
- Definition of measurable goals and development of strategies to achieve them.
- Access resources and assistance to make improvements.
- Access resources and assistance to make improvements.
- Accountability and data available to help gain public support.

Funded by the Juvenile Justice Crime Prevention Act of 2000 (formerly referred to as AB 1913), the House Arrest Program (HAP) is designed to provide an alternative to detention for many minors who would otherwise be detained pending disposition of criminal charges in the Juvenile Court. HAP provides the Department with a tool to more effectively manage the population of minors being detained at the Central Valley, West Valley and High Desert Juvenile Detention and Assessment Centers.

House arrest requires that minors remain in the community under the direct supervision of a parent or guardian. Minors must also attend school regularly and comply with all of the terms and conditions imposed by the court. They must cooperate with their parent or guardian as well as Probation staff assigned to supervise them in the community. They are also mandated to attend all court appearances. Minors are released on HAP based upon how they score on a risk assessment instrument. To be eligible for the program, their score must indicate they are likely to be a minimal risk if returned to the community under House Arrest, or as ordered by the court.

HAP has continued to have a significant impact on easing overcrowding conditions and has freed up much needed detention beds for higher risk offenders. Due to the dedication and hard work of the HAP staff and supervisors, the program continues to provide an alternative to detention and to protect the community while minors go through the court process.

Electronic monitoring may be used to monitor a minor's whereabouts. If a Department computer cannot detect the presence of a device strapped to a minor, or if that device is tampered with, an alarm is generated. This ensures the minor is in range of



another device attached to the home phone. Minors who fail to adhere to program requirements may be returned to custody at a detention facility.

Since program inception, 7,243 minors have been released on HAP with 6,648 minors successfully completing the program for a cumulative success rate of 92%, contributing to 133,846 bed-days saved.

House Arrest Program Statistics

FY 2007-08

Program Completions	980
Percent Completed	93%
Detention Bed-Days Saved	21,763

PROGRAM-TO-DATE

Program Participants	7,243
Program Completions	6,648
Percent Completed	92%
Detention Bed-Days Saved	133,846

The Bridges Program provides supervised community service to a variety of local, County, State and Federal agencies. Created in the mid-90's as a viable restorative justice program for the Probation Department and Juvenile Traffic Court, program objectives are to bring about change in the minors through guidance, intervention and holding them accountable for their own actions. The minors who successfully complete the program receive a certificate of accomplishment and completion for their contribution to the community.



The program's community service is usually performed in a work crew format. Bridges steps in to assist with general property cleanup and other compliance requirements as the restorative justice component. Minors enrolled in the program are ordered and directed to participate in projects for the community in order to satisfy the orders of the juvenile courts and/or terms of their probation.

The probation corrections officers assigned to the program mentor and counsel the minors while enrolled in the program. Staff attempt to further develop a minor's positive attitude toward responsibility by teaching the minors

specific work skills and building their self-esteem through challenging tasks. Program officers efficiently conduct the program and enforced the program structure.

Officers maintained a professional relationship with local agencies and non-profit organizations such as Code Enforcement, Habitat for Humanity, the Department of Aging and Adult Services, the United States Forest Service, and other programs or agencies affiliated with the Probation Department. This has provided essential opportunities for participating minors to perform constructive community activities.

The Bridges Team usually attended local community and governmental events, and participates in developing work sites which make a difference in the community, as well as with the minors.

Unfortunately due to the shortage of probation corrections officers to fill all of the vacancies at the various JDAC's, and budget constraints, the program was subsequently terminated on March 28, 2008.

Bridges Statistics

FY 2007-08	
Program Participants	798
Man Hours	7,431
Community Value	\$47,717

PROGRAM-TO-DATE	
Program Participants	21,352
Man Hours	358,100
Community Value	\$2.31 million



The First STEP (Skills, Training, Emancipation Program) is an open door transitional living program to assist 17-21 year old young males with education, employment and housing for a successful placement into mainstream society. This is carried out through assessment, life skills training, and a focus on assistance with independent living. The program is located in San Bernardino, next door to the Gateway program.

First STEP staff address the unique needs of each individual client and assists them by providing employment, vocational training and housing. Clients that have completed placement within the County will be screened for eligibility for the 12-bed facility. Based on each individual’s circumstances and needs, extended time will be available.

First STEP will maintain communication and provide support to clients upon completion of the program for up to one year. Each client’s progress and status will be monitored for their continued success to ensure they are becoming productive members of society.

At the conclusion of FY 2007-08, programing was being provided to 8 participants.



First STEP Statistics

Wards Released from DJJ	52
Wards Discharged to Home	27
Wards Discharged to First STEP	25

OUTCOMES

Full-time Employment	6
GED Certificates	8
Completed Program	6

At the beginning of 2007-08, the Regional Youth Educational Facility (RYEF) had the capacity to house 20 girls and 20 boys in a six-month residential program that targeted wards of the Court, ages 13 - 18, in need of an out-of-home placement, who were academically behind in school and in need of a highly structured environment that give minors the opportunity to succeed. In July 2008, the girls program closed as a result of population decreases and budget reductions.



In September 2007, after enactment of Senate Bill 81 and Assembly Bill 191, the Department developed the Gateway Program based on the solid foundation of RYEF. These Bills dictated that only minors adjudicated for serious and violent crimes could be committed to the state system. All other minors would receive rehabilitation through the implementation of innovative programs that address the needs and risks of these young offenders.

During the next 6 months, the Department met with the Department of Workforce Development and the Department of Behavioral Health to create



a budget and programming parameters to meet the needs of the new legislation. Gateway officially began receiving minors in April 2008. Since RYEF participants have been placed in the program by a 9-month placement order, both programs will continue until remaining RYEF minors complete their commitment. RYEF stopped receiving placement orders in May 2008.

Gateway has the present capacity to house 40 boys in a 9 to 18 months residential program that provides an opportunity for constructive decision-making skills in a highly structured environment.

These minors range in ages from 16 to 21 at which time their jurisdictional or confinement time expires. A minor entering Gateway has a higher level of sophistication and for the most part will have failed at opportunities to modify his behavior in other programs. The program emphasizes a highly structured system designed to guide a youth toward developing, practicing and internalizing survival skills. Aftercare supervision is also part of the program. Treatment components include:

- Anger Replacement Training
- Domestic Violence Treatment
- Employment Development Services
- Employment Preparation and Placement
- GED preparation
- General Education
- Gang Intervention
- Parenting Skills
- Regional Occupational Program (ROP)
- Substance Abuse Intervention
- Therapeutic Behavioral Services

Gateway also includes community involved services that include the Job Corp and Conservation Corp.

At the conclusion of 2007-08, 11 RYEF minors and 4 Gateway minors were receiving services.

RYEF/Gateway Statistics

Total Program Completions	42
Total GED Completions	13
Total ROP Participants	50

The Regional Occupational Program (ROP) provides horticulture/landscape skill development as a collaborative effort between the San Bernardino County Superintendent of Schools and Probation. Three staff, two from County Schools and one from Probation, work closely with minors from RYEF/Gateway to provide them with opportunities to develop new and/or utilize existing work skills. The program is accredited by the Western Association of Schools and Colleges.

Students are trained in the safe and proper method of equipment and tool use. The students adapt well to the “hands on” approach of instruction. The program has contracts with the County and with the U.S. Forest Service totalling \$16,000 a year. The funds are deposited in to a trust fund for future program incentives. Participants are usually involved in following types of projects:

- landscape design
- landscape construction
- landscape maintenance
- campground maintenance
- construction of a 36” x 54’ greenhouse

The ROP program had another banner year. The transition from the six month RYEF male and female population to the extended time “Gateway” program has taken some adjusting. The minors have adjusted well to the program and have surpassed expectations.

The ROP students have traveled this summer throughout the San Bernardino National Forest maintaining campgrounds. Locations such as Juniper Springs, Cactus Flats and Holcomb Valley have become common places to visit. Many students have never visited the National Forest so the twice weekly trips serve multiple purposes; students hopefully will develop an appreciation for the forest, introduce students to careers in the U.S. Forest Service, and at the same time generate \$10,000 dollars for the trust fund. The agreement between the San Bernardino County Superintendent of Schools, the Probation Department and the U.S. Forest Service is a win, win situation for all agencies.

The contract with the San Bernardino County Grounds Department allows participants to provide landscaping services surrounding the

RYEF/Gateway Facility. Students learn and gain experience in landscape maintenance. The program is responsible for all mowing, irrigation systems and grounds development in the prescribed area. The Grounds Department provides all irrigation components needed to maintain the systems with students doing the installation. The ROP program purchases some of the equipment necessary to complete the work.



The highlight of the summer as always the opportunity to compete in the landscaping entry in the Los Angeles County Fair in Pomona. This has been a tradition for the ROP Horticulture Program for the past twenty years. Verdemont Boys Ranch, Youth Justice Center and RYEF all have been a part of the fair, now with the Gateway Program. For 2007-08, students designed a 400 sq. ft. landscape exhibit utilizing the Fair’s Hawaiian theme. Tropical plants, tikis, surfboards, a bamboo structure, pond and waterfall were all incorporated into the exhibit. Students not only designed and built the props and structure but installed the pond and waterfall and selected the plants to complete the exotic exhibit. Teamwork, organization, tenacity and attention to details along with hard work were all necessary skills to complete the exhibit. The ROP program is pleased to have had the sponsorship of Thompson Building Materials in Fontana who provided the tikis and some tropical plants for the exhibit. The program has been invited back for the 2009 Fair and hope to have Thompson’s sponsorship again.

With summer gone, the program now shifts to completing the greenhouse and the landscape and irrigation system of the “First Step” building.

WRAPAROUND

Wraparound, as its name implies, is a comprehensive approach to implementing an individualized service plan for youth with complicated mental problems. According to government statistics, 10% of children in the U.S. may suffer from some sort of mental health issue, but that number is estimated to increase to 20% of youth when measuring those within the juvenile justice system. The most common diagnoses are depression and Attention Deficit Hyperactivity Disorder (ADHD), identifiable as risky behaviors including fighting, stealing, drug use, vandalism,



running away, and self-mutilation. As many as half of these children have a family history of substance abuse, one-third have been physically abused or neglected, and one-fifth may have been sexually abused. California has been investing in Wraparound services for nearly a decade now, and the program is recognized for its ability to engage and support families with high-need children while still maintaining those children in their family settings and communities, when residential placement was previously the only alternative. Wraparound is a type of supervision usually lasting from six months to one year, although longer and

shorter time periods are both possible, and it is paid for by funds from the state (the same funds which pay for the placement of minors, although Wraparound generally costs less than placement). Probation officers work with other government agencies, counseling agencies, and individuals to visit the home, perform interventions, and meet as needed to improve the situation of the minor, the family, and the community. Wraparound refers and coordinates the services necessary to prevent minors from being removed from their homes and also assists minors who are returning from placement successfully reintegrate back into the community to prevent replacement. These services keep the minor in the community while their issues, and those of their family, are addressed. Wraparound probation officers coordinate with these service providers and support agencies within the community to help minors and their families with emotional, behavioral, and/or mental health needs which have resulted in criminal conduct to develop the skills they need to continue with their lives in a non-criminal manner.

If Wraparound is successful, the minor is usually dismissed and discharged from probation. But (and this is one of the benefits of Wraparound) they will be able to continue receiving services from other agencies, such as the Department of Behavioral Health (DBH). Ideally, this will help prevent recidivism long after the minor has been discharged from probation.

Wraparound is a service DBH began offering nearly 10 years ago. Since then, the Department of Children's Services has joined in along with certain school districts. Probation joined two years ago and has on average 40-50 minors in the program at any given time.

IMPACT OF WRAPAROUND

A young lady was placed on probation for Criminal Threats and Battery. Her behavior deteriorated while in juvenile detention, resulting in being pepper sprayed and requiring special restraints at times. Because of her angry and aggressive behavior, placement after placement rejected her before she agreed to participate in the Wraparound program. She completed components such as anger management and skill building, and her family had lots of support from multiple agencies to adjust home dynamics. Consequently, the minor was successfully dismissed and discharged from probation supervision and hasn't been arrested since.

The INFO (Integrated New Family Opportunities) Program is a collaborative effort between the Probation Department and the Department of Behavioral Health (DBH) to treat mentally ill juvenile offenders through early identification, extensive probation supervision and the provision of therapy services.

The INFO Program works in partnership with DBH to combine intensive supervision standards with Functional Family Therapy (FFT) as a means to reduce criminality. Minors in the program are contacted a minimum of 3 times per week by INFO Probation Officers and drug tested on a frequent basis. Close contact is maintained with the minors' schools to ensure daily attendance and weekly contacts are conducted with the minors' clinicians to address possible crisis situations that may arise. The INFO Program requires that the minors and their families attend a minimum of 1 FFT session per week with their clinician. It is the belief of the program that criminal behavior will diminish if deficiencies in the minors' family dynamics and relationships are addressed.

During the Program's first year of existence, the INFO Program has provided services to 54 families, of which 24 families have graduated. Only 6 families have been removed from the program and INFO boasts an 89% retention rate of participants. Minors participating in the program have maintained a 72% sobriety rate. In regards to recidivism, prior to entering the program, these 54 minors displayed a recidivism rate of 69%. During their participation this recidivism rate dropped to 24%. Following

INFO Statistics

Total Program Participants	54
Total Program Graduates	24
Participant Retention Rate	89%



graduating the INFO Program, only 1 INFO graduate has sustained new allegations, resulting in a recidivism rate of only 4% among INFO graduates.

With only 1 year under its belt, the INFO Program has achieved much success with the families it has served. As a result of this success, in June of 2008, the INFO Program was awarded the prestigious NACo (National Association of Counties) Achievement Award and was recognized by the State of California as being one of the model programs among MIOCR (Mentally Ill Offender Crime Reduction) grant-funded programming.

In August of 2008, the INFO Program celebrated its one-year anniversary.



MEDICAL SERVICES

The Medical Services Division provides basic medical care for all minors detained at the Central Valley, West Valley and High Desert Juvenile Detention and Assessment Centers (JDACs) and at First STEP/Gateway. The Department currently employs approximately 47 nursing staff and clinicians of various credentials to service the health needs of approximately 500 minors each day.

The Medical Services Division for Probation offers an array of services to minors in custody. A comprehensive team of doctors and nurses service the medical needs of these minors under the direction of Dr. Webster Wong, Medical Director. The staff matrix includes Pediatricians, Optometrists, Dentists, Registered Nurses, Licensed Vocational Nurses, Medical Assistants and Office Assistants.

Upon entry into a juvenile detention facility, each minor is seen and assessed by a Registered Nurse. Medical Services performs a comprehensive assessment of the minors' medical needs from acute and chronic diseases to drug use and eating disorders. Staff collect urine from every female and test for pregnancy. In addition, personnel send all urine specimens to a lab to be evaluated for Chlamydia and Gonorrhea under the Department's

Medical Services

ACTIVITY	QTY
Minor Visits to Clinics	6,297
Psych Meds Dispensed	126,449
Lab Tests Performed	9,908
TB Skin Tests Completed	2,740
Minors Seen for Sick Call	17,473
Hospital Admits	17
Dental Exams	860
Vision Exams	663
Reproductive Health Exams	1,226
Psych Exams	3,379
Misc Nurse Procedures	6,546



ClaSP Grant (Chlamydia Screening Project). Each minor is also given a tuberculin skin test to rule test for Tuberculosis.

Every minor has the opportunity to complete a confidential Health Service Request to be assessed during sick call by a Registered Nurse. The minors may be referred to any special discipline the nurse may feel is needed. This may also include a visit to the facility's on-site Pediatrician or Optometrist at each of the three JDAC's or a visit to one of several contracted dental providers. All specialty services are provided through Arrowhead Regional Medical Center and Loma Linda Medical Center.

Public Health is an integral part of the services offered to detained minors. They provide the Tip Top Program, which stands for The In-house Pregnant Teen Obstetrics Program. This program will assess and educate every pregnant or parenting female teen in the detention centers. In addition, the minor will continued to be followed upon release by Public Health until the teen turns 20 years of age. They also assist the mother to be educated on delivery and infant care and the necessities needed for a new baby. Public Health also provides Reproductive Health Services to all minors in custody, both male and female. Besides a host of educational counseling and literature, Nurse Practitioners performs pap smears on the females and testicular exams for the males.

The Food Service Division provides nutritionally balanced meals on a daily basis that meet all Title 15 regulations from the state Corrections Standards Authority and all requirements for the School Lunch program through the California Department of Education. The National School Lunch Programs assist schools in providing nutritionally balanced meals to meet Recommended Dietary Allowances. Studies show that children that eat a well-balanced meal have better school attendance with the ability to enhance their learning and decreased disciplinary problems.



The 2007-08 year was a year of projects and challenges in which the Division committed to providing meals while undergoing kitchen remodels. A total of 548,259 meals were served for 2007-08.

Several programs were developed by the Food Service Manager and implemented by each facility to further educate food service staff in food safety. The first program developed was the Hazards Analyses Critical Control Point that is designed to protect the well being of consumers through sanitation and food-bourne illness prevention. Additionally, a work stoppage program that triggers additional hand washing and surface sanitation to eliminate food-bourne illnesses has impressed inspectors.

With the completion of the kitchen conversions of the West Valley Juvenile Detention and Assessment Center (JDAC) and Central Valley JDAC to the Rethermalization Food Service Process in July 2008, the Department will be able to operate in all three facilities on uniform menus. All three JDACs are now

networked with standardized forms, protocols, food ordering guides, procedures and universal menus for staff and minors. Food service staff were also issued new uniforms, chef pants and shirts to distinguish them and their profession.

An ongoing challenge is the attempt to control cost and operate within an established budget. The Food Service Manager meets with manufactures and brokers in an effort to reduce the cost of feeding the minors and staff while maintaining nutritional and environmental health standards. The Manager also works closely with County Purchasing to find suitable vendors for quality products at a minimum cost that meets both Title 15 Juvenile & Adult (Gateway) Regulations and also the nutritional requirements under the National School Lunch Program that have been imposed.

The cost of controlling minors meals also becomes difficult with the strict guidelines and limitations of the National School lunch program. It is estimated that well over 50% of the Department's detention population are currently over weight. Several medical problems such as hypertension, high blood pressure, and diabetes are just a few examples of the consequences of obesity. Therefore, the Food Service Manager developed and recently implemented a wellness program compliant with Public Law 108-265 that sets goals for nutrition education, health education and physical activity to help reduce obesity.

The Food Service Manager and each JDAC facility supervisor planned and executed an annual BBQ to thank Food Service staff for their dedication and loyalty to the Department's Food Services Division and to the minors' nutrition. Several awards and pins were given out along with each facility recognizing two special employees presenting them with the title of employee of the year award.

Total Detention Meals

2005-06	679,472
2006-07	588,573
2007-08	548,259

The Department's Central Valley Juvenile Detention and Assessment Center (CVJDAC) in San Bernardino has a Corrections Standards Authority rated capacity of 297 youth. The facility is subject to state regulations for operations and programs. The Department is required to house juveniles in a secure, safe and humane environment. The following represents just some of the ongoing programs and services provided at the facility along with some changes.

Time in detention provides an opportunity for in-depth screening and assessment of juveniles. This leads to the development of a comprehensive plan to meet the needs of each juvenile. While in detention, all juveniles are actively involved in educational and recreational programs.

The San Bernardino County Superintendent of Schools (SBCSS) and CVJDAC Administration are collaborating in the creation of a "painting" ROP program. This will provide minors with positive behavior and opportunity for an ROP certificate that could help them in seeking future employment.

The Reintegration Program in collaboration with the Department of Behavioral Health (DBH) provides services as part of the John Doe II Settlement Agreement from May 2006. The program was funded to include one probation officer for each of the Juvenile Detention and Assessment Centers (JDACs.) The primary goal of the Reintegration Program is to provide services to all minors that are detained and released from a JDAC or a treatment facility. This goal is achieved through

early intervention with minors and their families by identifying areas of concern and connecting them with resource in the community thereby reducing recidivism.

DETENTION REASONS:

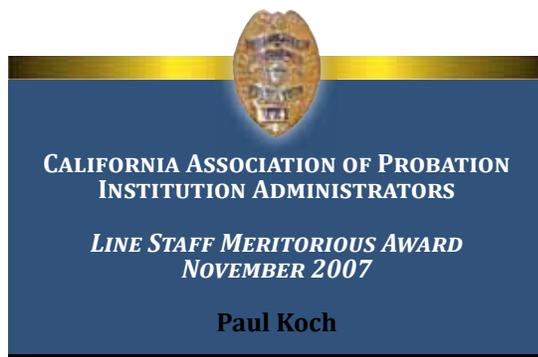
- Wait to affect a return home
- Await juvenile court hearing
- Await suitable placement
- Await commitment to Department of Juvenile Justice
- Await commitment to other local programming
- Await trial disposition in adult court
- Await commitment to state prison

The INFO (Integrated New Family Opportunities) Program was also created in collaboration with DBH and funded by the Mentally Ill Offender Crime Reduction (MIOCR) Grant. It provides psychological services for those minors detained at a JDAC and granted formal probation. Upon their release from custody minors are also closely monitored by probation officers.

The Aggression Replacement Training (ART) Program at CVJDAC enrolled approximately 350 minors during the year for 10-week sessions. The minors were provided alternatives to crime such as: handling confrontation, anger control and moral reasoning, thus assisting in their rehabilitation.

For 2007-08, 45 girls participated in the 8-week gender specific program "Girls' Circle." Components included: Friendship; My Own Friend First; Being Left Out; Same and Different; The Whole is Greater Than All Parts; Friends, Followers and Fairness; Qualities and Strength, and Appreciation Celebration.

"Passive" cameras were also installed during the year in the institution, in an effort to provide additional safety and accountability for the minors and the staff.



The CVJDAC has also sponsored health fairs, unit cleanliness contests, talent competitions, motivational speakers, cultural diversity and staff appreciation events.



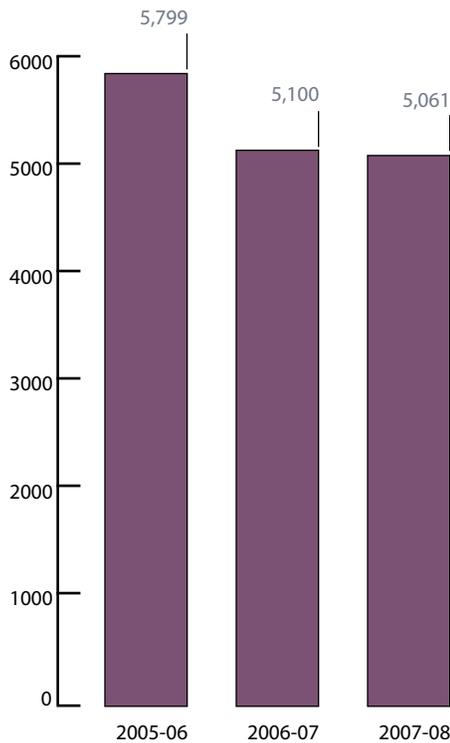
An Alcohol and other Drug education program, in collaboration with SBCSS and DBH provide minors in custody with alternatives to substance abuse.

A “Sex Offender” Program was also established in collaboration with DBH. This program provides group therapy for minors adjudicated for sexual crimes who are awaiting community placements.

In addition, a “Proactive Supervision” Program has also been implemented to assist supervisors and staff in standardizing unit procedures. This program supports accountability and uniformity when supervising the minors.

Performance-based Standards data collection surveys were distributed to staff and the minors. The information revealed areas of concern that are being addressed via “Facility Improvement Plans.” The data culled from the two collection cycles during the year provided management, supervisors and staff to work together to create a safer and more harmonious environment.

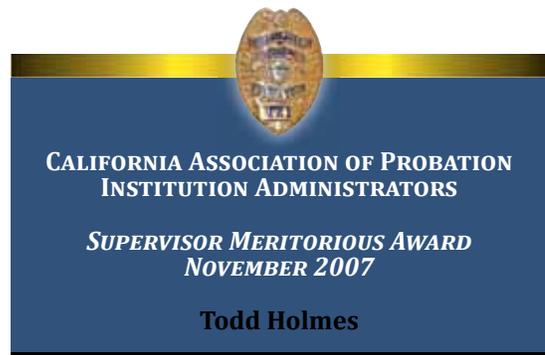
TOTAL DETENTION BOOKINGS*



*Based on all three detention facilities

The plan to build a new facility at CVJDAC has become a reality. The San Bernardino County Board of Supervisors has approved the funding to build a state of the art facility at the current juvenile hall location that will house 280 minors. A Director I position was funded to supervise and coordinate the demolition and the construction of the new facility.

For 2007-08, the facility handled 2,170 bookings, and had an average daily population of 192.



WEST VALLEY JUVENILE DETENTION & ASSESSMENT CENTER

The Department's West Valley Juvenile Detention and Assessment Center (WVJDAC) in Rancho Cucamonga has a Corrections Standards Authority rated capacity of 182 youth. The WVJDAC is comprised of several service divisions integrated to meet all state and federal requirements, including: Intake/Release, food, medical, school, mental health, Religious Volunteers and staffing. Institutional programming also includes Aggression Replacement Training (ART), Performance-based Standards, the Reintegration Team and Ricardo M programming. A variety of other programs and activities are valuable and are utilized based on general or specific needs of minors.

The focus for WVJDAC this past year has been on institutional programming made possible by assigning two probation corrections officers to create and coordinate activities. All events were geared toward promoting creativity, diversity, cleanliness, teamwork, positive staff peer interaction and fun.

Scaryoke held in October and the Masked Ball held in December 2007 were two of the most popular events of the year. The annual Christmas Unit Decorations and Christmas play were also a success.

In February 2008, all units celebrated Black History Month by participating in unit decorating contests.

In March, the second annual Weekend of Champions took place where athletes, entertainers, musicians and men who have spent time in prison, presented their talents and religious convictions.

In April, the annual Health Fair was held in collaboration with the facility's medical staff, Cal

State San Bernardino Nursing Department and Regional Occupation Program. The goal is to educate minors in various community health issues. Children's Day was a special event where staff brought their children to work to celebrate with games, dancing, prizes, raffles and food. Sponsored by the Religious Volunteers, the Easter Social included songs, games and food for the minors.



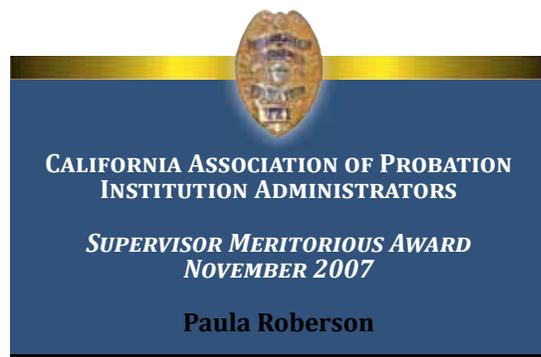
In May, WVJDAC celebrated Cinco de Mayo. Activities highlighted people who made a difference in the Hispanic culture by having all units participate in the Hispanic History Decorating Contest.

WVJDAC programming also includes the following:

The Teen Parenting Program is a new program where minors have supervised visits with their children to learn parenting skills and to create critical parent child bonding. These sessions are also video taped to allow them to observe and learn from their interaction with their child.

Girls Circle has been designed to increase girls' self-efficacy, body image, and social support. This strengths-based, skill building approach, creates a safe space for girls to address risky behaviors, build on protective factors, and improve relationships in a format that interests and engages girls.

Art Regression Training completed its second year in conducting groups to help minors develop their moral reasoning necessary to constructively deal with anger within their daily lives while out in the community. At WVJDAC, 406 minors participated in ART during 2007-08.



The Ricardo M Program is in its second year and continues to provide young men with the tools necessary to be successful in society and in their personal lives. The minors learn about basic living skills, education, drug awareness, employment, anger management, coping skills and vocational programs. In addition, a teen parenting program is available to help minors change their way of thinking, build their self-esteem and become more goal oriented to minimize recidivism and learn to live a more prosperous and positive life.

The Why Try Program consists of ten visual analogies (pictures) with solutions and questions written around each picture to help youth gain insight into dealing with daily challenges. The goal is to help youth answer the question “Why try in life?”, when they are frustrated, confused, or angry with life’s pressures and challenges. The program teaches youth that trying hard in life and putting effort into challenges at home, at school, and with peers can have a positive impact on their life.

Substance Abuse Education is designed to help minors recognize and develop the skills necessary to understand how external pressures may promote drug use (e.g., advertising, role models, and peer attitudes). This education program provides social skills training to help minors increase their verbal, decision making, and assertiveness skills when faced with potentially destructive decisions.

The FAST (Forensic Adolescent Service Team) meets face to face with all minors unless they are released within 48 hours. The process developed by this multi-disciplinary team has increased cooperation and collaboration in meeting the needs of minors. Clinicians assigned to each unit have also improved

the consistency of care to the minors and provides better opportunity for collaboration between unit staff and FAST clinicians.

Minors in each unit have the opportunity to participate in Alcoholics Anonymous or Narcotics Anonymous groups, which is very important for minors with a history of substance abuse.

For a limited time, WVJDAC has a student intern with a dual major in social work and criminal justice, who is volunteering to provide services to the minors 20 hours per week.

Those affiliated with Performance-based Standards have provided training for staff and supervisors in many areas to foster improvements within the facility. Training has focused on creative consequences, back to basics, and development of an Action Team. The medical staff as well as FAST, have also assisted in training staff. Updates have consistently been provided to staff and supervisors via power point and feedback questionnaires and staff surveys. In order to decrease idle waking time for minors, a program called Skillastics was purchased which focuses on large muscle exercise with group structure and teamwork.

It is only with the significant contributions made by all staff at WVJDAC that the above accomplishments and programs have been implemented and continue to operate, providing a model institution for the Department.

For 2007-08, the facility handled 1,185 bookings, and had an average daily population of 142.



**CALIFORNIA ASSOCIATION OF PROBATION
INSTITUTION ADMINISTRATORS**

***LINE STAFF MERITORIOUS AWARD
NOVEMBER 2007***

Kim Thompson



**CALIFORNIA ASSOCIATION OF PROBATION
INSTITUTION ADMINISTRATORS**

***LINE STAFF MERITORIOUS AWARD
NOVEMBER 2007***

Christopher Whiteside

HIGH DESERT JUVENILE DETENTION & ASSESSMENT CENTER

The High Desert Juvenile Detention and Assessment Center (HDJDAC) opened in September 2004 and continues to see a significant increase in the number of juveniles booked into the facility. The HDJDAC has a Corrections Standards Authority rated capacity of 180 youth.

As a result of primarily newer staff, HDJDAC has implemented an in-service training program by Department Assistant Instructors (A.I.'s). These A.I.'s provide enhanced quarterly training for officers in many of the areas provided by the Department's Training Division. Because they work at HDJDAC, they are able to provide dedicated one-on-one training to new and existing staff. Staff are permitted to ask questions and ask for specific training in any area they believe would enhance their skills.



The HDJDAC has also excelled in the past year using the results of Performance-based Standards (PbS). This excellent program is a testament of the leadership displayed by management, supervisors, line staff and all support staff at the HDJDAC. During the first data collection round in early 2007, HDJDAC scored higher than other facilities nationwide in the areas of staff and client satisfaction, as well as a number of other areas.

Another successful component at HDJDAC is the Multi-Disciplinary Team (MDT). The MDT, which consists of administration, supervisors, line staff, FAST (Forensic Adolescent Service Team), medical staff, and probation officers, work together to find

solutions to assist minors that are having problems and mental health issues. By combining these resources, staff has been able to help minors succeed while detained in the facility and often when they are released.

The HDJDAC has several different programs and activities, which focus on assisting minors to develop skills while in custody and in many cases once they are released. One of the most recent programs in the facility is the Aggression Replacement Training program or ART. The ART program helps minors who have anger management issues. In addition, Alcoholics Anonymous and Narcotics Anonymous classes are offered to the minors.

*HDJDAC's motto is:
Teamwork through Dedication,
Patience and Integrity.*

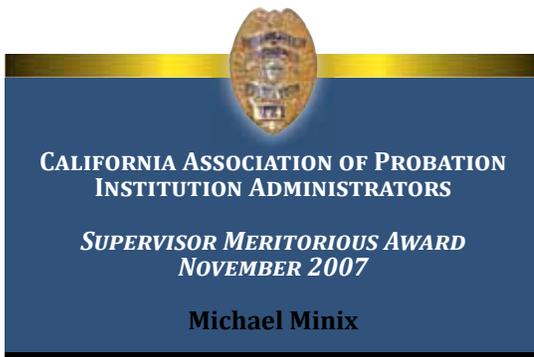
The HDJDAC also has several activities, which allow minors the opportunity to learn about different cultures. Other programs conducted by staff include monthly unit decorations, which focus on historical events/holidays that occur in that month, sports tournaments and Scaryoke, to name a few.

The Girls' Unit has specific programs designed to improve the quality of life for detained females, including Girl Scouts, which involves volunteers speaking to the girls about different topics and engaging them in activities and crafts. The girls may also become members of the Girl Scouts, which is constructive for them to continue upon release. Girl's Circle is a group intended to provide the girls with individual attention and offer some planning for their life. Tip Top is a group devoted to the girls on the unit who either have children or are pregnant. Reproductive Health is a group that discusses with the girls any questions they may have regarding their bodies and reproductive system. The Girls Unit has continued to host speakers from the Sheriff/Coroner's Office, who share information on prostitution and other serious issues facing young women at risk.

Many minors at HDJDAC have been helped through the above-mentioned programs. Two minors in particular had serious anger issues and were violent towards staff and their peers. The minors' behaviors were so out of control, they needed to be placed on Administration Segregation (separated from other minors). After several intense weeks of counseling with the minors, and meetings with the MDT, supervisors, line staff and support staff were able to assist these minors by providing them with different alternatives to deal with their anger and violent behavior. Both minors were removed from Administrative Segregation and returned back to normal unit programming without further problems. Once released from the facility, neither minor violated probation nor did they return to the HDJDAC. HDJDAC's motto is: Teamwork through Dedication, Patience and Integrity. By adhering to this motto, staff members are able to provide each minor with the necessary tools to be successful.

A program unique to HDJDAC which recognizes outstanding staff, is the HDJDAC Employee of the Quarter. Each supervisor within the facility nominates an outstanding staff member, who is voted on by all of the supervisors. The HDJDAC Employee of the Quarter is presented with a plaque, a premium parking space and is featured in the Probation Department Quantum newsletter. HDJDAC also has a yearly Staff Appreciation Luncheon, Nursing Appreciation Week and a Cultural Diversity Potluck.

Because HDJDAC Administration values staff member's opinions and suggestions, there are Employee Suggestion boxes throughout the facility

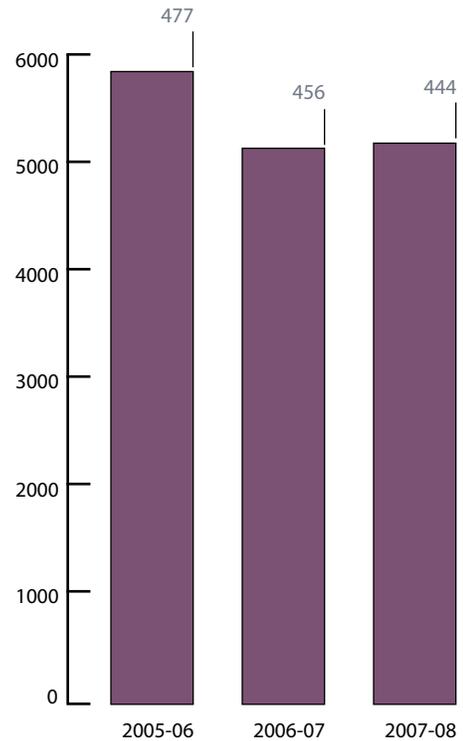


where staff can place anonymous suggestions. These suggestions are all personally addressed by the Superintendent via email to all HDJDAC staff. The HDJDAC has another unique collaboration with the Department's Volunteer Unit. Over the past year all volunteers who reside in the High Desert area can meet with the coordinator at the facility and be fingerprinted. Due to this service there has been an 80% increase in volunteers for the High Desert offices.

At the beginning of each year, HDJDAC supervisors and directors meet to outline goals and expectations that should be accomplished during the year. Goals for 2008 included: beginning ART, filling vacancies, increasing programming, excelling in PbS and in-service training for staff. Only through the diligence, hard work and dedication of all HDJDAC staff and supervisors were stated goals accomplished.

For 2007-08, the facility handled 1,706 bookings, and had an average daily population of 110.

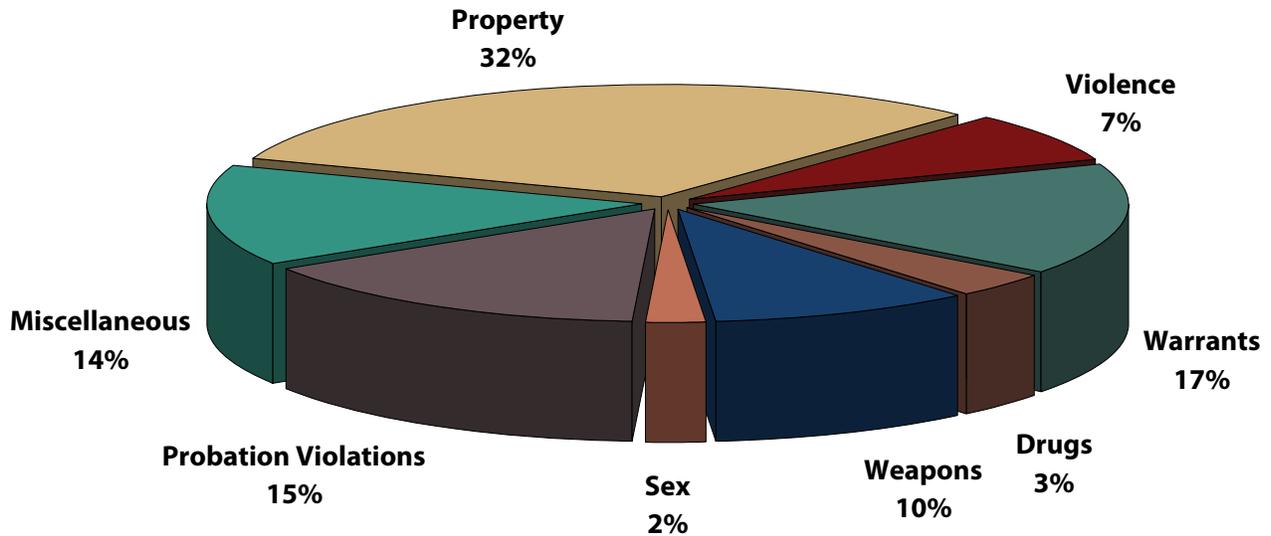
TOTAL AVERAGE DAILY POPULATION*



*Based on all three detention facilities

DETENTION STATISTICS

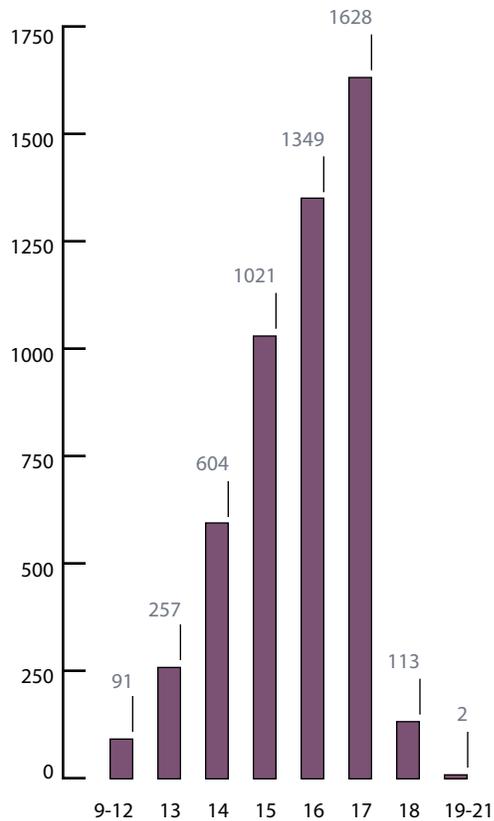
2007-08 Detention Bookings by Crime



TOTAL DETENTION BOOKINGS BY AGE

Detention Statistics

TOTAL BOOKINGS	5,061
BY FACILITY	
Central Valley JDAC (43%)	2,170
High Desert JDAC (34%)	1,706
WEST VALLEY JDAC (23%)	1,185
BY GENDER	
Male (85%)	4,306
Female (15%)	755
BY ETHNICITY	
Hispanic (49%)	2,489
African American (29%)	1,475
Caucasian (19%)	960
Other (3%)	137



ADMINISTRATIVE SERVICES



ADMINISTRATIVE SERVICES

- Administrative Support Services
 - Accounts Payable
 - Automated Systems
- Fiscal Services/Purchasing
 - Grants
- Personnel/Payroll
- Policy & Procedure Unit
- Professional Standards
 - Recruitment
 - Research Unit
 - Special Projects
 - Training Unit
- Volunteer Programs

ADMINISTRATIVE SERVICES

Administrative Support Services

The Administrative Support Services division provides a variety of centralized supportive services for the bureaus located in the downtown area of San Bernardino as well as some general Department-wide services. Services are provided by approximately 10 staff consisting of mail clerks, transportation officers, office assistants, and receptionists.



General services include:

- Reception
- Fingerprinting
- Central supplies
- ID card management
- Mail room management
- Department-wide courier services
- Department-wide Closed Files system management
- Department-wide transcription services management
- California Law Enforcement Telecommunications System (CLETS) management
- Professional Standards and Recruitment support through processing criminal history searches.

Administrative Support Services

Files Closed	12,418
Files Reopened	1,470
Fingerprints	871

Accounts Payable

Accounts Payable is comprised of three fiscal assistants and one supervisor who process a very large number of transactions and payment requests for both Department and vendor purposes.

General Services include:

- Arrange travel and book flights
- Pay registrations
- Issue temporary Visa cards
- Process out-of-state travel requests
- Monitor Memorandum of Understanding funds
- Train employees on forms completion

During 2007-08, more than 250 travel claims for reimbursement as well as private mileage were audited and sent to the Auditors for payment. Thousands of invoices were processed for payment, with pay documents reaching almost 3,900. A total of 44 Cal Cards (procurement cards) were requested and assigned. The Cal Card statements were reconciled monthly along with the numerous temporary Visa cards that were issued. Medical and dental bills for the minors numbered 2,500. When the bills were received, hours of research went into determining the minor's custody status, if the charges were Medi-Cal allowed or Department paid or if payment should be denied for various reasons.

The Department received a total of approximately \$1,007,918 worth of invoices, and of that amount \$450,621 was denied for Medi-Cal or other various reasons. After adjusting the valid invoices to the Medi-Cal rate, excluding dental and vision charges, a total of \$341,235 was paid for a savings to the Department of \$216,062.

Accounts Payable

Travel Claims	250+
Procurement Cards Issued	44
Payment Documents	3,900
Medical/Dental Bills Paid	2,500
Invoices Received	\$1,007,918
Invoice Adjusted Savings	\$216,062

Automated Systems

The Automated Systems division continues to be very busy meeting the Department’s needs for maintaining existing technologies, enhancing the usefulness of the juvenile, institutional and adult case management systems (Caseload explorer or CE) while also implementing a variety of additional system enhancements and providing increased efficiency and security.

During the year, the division recruited for and replaced two Automated Systems Technician positions, one Business Systems Analyst II position and one Applications Specialist position. Filling the these positions provided the division infrastructure to enhance the service delivery to cover both Infrastructure and Business needs.

Additionally, the following points illustrate the high workload staff have provided in meeting the ongoing demands of the Department’s priorities and needs:

CE-Related Accomplishments:

- Continued collaboration with the Arrowhead Regional Medical Center and the Sheriff’s Office on project ADAPT, (Automated Dispensing of Accurate Prescription Therapy) equipment for all county juvenile and adult detention facilities. This integrated effort has gone LIVE with the Order entry portion of the system in September 2008. The packaging of medications and delivery will soon follow. Nursing will benefit from expedited pharmacist review and approval of orders and an electronic Medication Administration Record.
- Continued work on the new “Non-Offender Module” for CE is in progress and is anticipated to be rolled out in March 2009 with the upgrade to CE Version 3.11, which will improve and expand its functional design.
- Continued support and integration of Performance Based Standards (PbS). Bi-annual data collections continue to provide opportunities for PbS enhancements and additions to CE screens for future data collection cycles. Further analysis has stimulated the design of over 200 new CE Reports and Templates.

- Continued deployment of three additional Kiosks at the following sites:
 - 1) Probation Victorville Office
 - 2) Probation Central Adult Annex
 - 3) West Valley Detention Center Lobby
- Completed the migration of the entire Department to Microsoft’s Active Directory structure as part of ongoing efforts to maintain essential network support.



Other Inter-Departmental:

- Continued annual equipment replacement strategy for old PC’s and related equipment.
- Continued support for Administration staff for Excel spreadsheet design, MS Word template design, old file archiving, Outlook delegates configuration, shared folder configuration, audio/visual needs and CD burning.
- Replaced all CE servers that were over five (5) years old as part of an upgrade plan to the new version.

Automates Systems Workload

Desktops Installed	250+
Printers Installed	30+
Laptops Re-deployed	50+
Servers Installed	3
Network Switches Installed	5
Service Calls Completed	10,100+

ADMINISTRATIVE SERVICES

- Leveraged the use of new technology in the use of virtualization for the servers that house Caseload Explorer and in the application to save money and ease deployment support.
- Began upgrade to Correctional Offender Management Profiling for Alternative Sanctions (COMPAS) assessment tool to the Web-based version.

Other Multi-Agency Work:

- Collaborated with ISD on deployment of Internet Filtering software.
- Collaborated with DBH on Integration opportunities for Medical Records.
- Participated in the statewide Probation IT Managers Association (PITMA), Chaffey College IT Campus Advisory Board and attended regional law enforcement conventions and showcases.
- Participated in Project STORM (Storage Technology Optical Records Management) with county and other jurisdictional law and justice agencies as a method to be able to share documents and advance electronic filing initiatives.

Fiscal Services/Purchasing

The Fiscal Services/Purchasing division is responsible for processing all purchase requests for the Probation Department, as well as a multitude of other tasks in support of those performing their duties. Activities for 2007-08 include:

- Finalized the relocation of the Youth Justice Center, as well as several office remodels including the Barstow Office and the Adult Annex in San Bernardino.
- Facilitated the purchase of training equipment necessary for smooth operations of the Department's Training Unit.
- Kept probation offices supplied with a variety of drug testing kits and supplies for performing drug testing on probationers.

- Maintained the Department's 120 operating copiers and faxes and replaced them as needed.
- Tracked the location, mileage, and costs of the Department's 250+ motor pool vehicles, including distribution of tags, licenses, and preventive maintenance notifications.
- Facilitated the purchase of cell phones, computer equipment, and a variety of other communication devices necessary for officers and staff to perform their duties.



- Supported the needs of the Department's 3 JDACs with equipment, food, clothing, and supplies necessary for the treatment of minors.
- Acquired all office supplies and forms necessary for Department operations.
- Submitted federal and state meal claims resulting in nearly \$800,000 in revenue.
- Processed in excess of 4,500 staff requests essential for smooth operations of the Department in achieving its mission.

Grants

The Department's grant analyst applies for funding from federal, state, local, and private grantors, both individually and collaboratively with other agencies and County departments for the safety of communities. The analyst works closely with Department administrators to identify and

meet specific needs. Grant-affiliated networks, internal program experts and the County’s Grant Coordinator are useful resources for researching funding streams and developing grant proposals to meet the ongoing need for funding sources in an increasingly tighter financial environment.



As grant funding has continued to shrink, the trend has moved toward granting awards to collaborative groups, instead of single entities, for a greater impact from granted dollars. The Department has been actively pursuing collaborative efforts in the areas of juvenile corrections, gang prevention, reintegration efforts, and mentally ill offender programs. The result of this strategy has been an increase in collaborative funding streams. The net

affect on the community is a safer environment for all of San Bernardino County. And grant funding continues to support the Department’s vision and efforts to improve offender outcomes with evidence-based treatment and incarceration programs for promoting public safety.

During 2007-08, the Department submitted a total of 19 grant applications valued at over \$12 million, either individually or collaboratively with other agencies. Of the applications submitted, revenue awarded to the Department for 9 grants during the year was \$1,860,640. This represents 15% of the total dollar amount of the applications submitted.

2007-08 grant awards include the following:

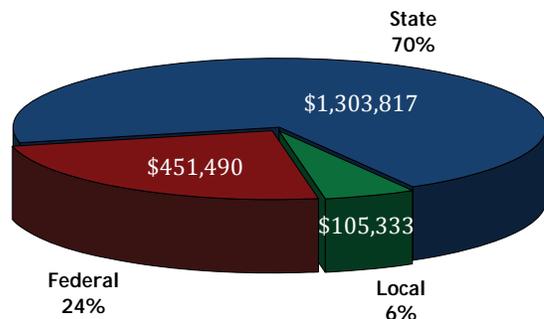
- \$1,029,705 - Office of Traffic Safety
- \$270,000 - Office of Juvenile Justice Delinquency Prevention (San Bernardino City collaborative)
- \$194,112 - California Gang Reduction, Intervention, and Prevention (City of Victorville collaborative)
- \$147,962 - Gang Reduction Education and Training (San Bernardino City collaborative)
- \$105,333 - Workforce Investment Act (Goodwill of Southern California collaborative)
- \$60,000 - Chlamydia Screening Project
- \$23,952 - Justice Assistance Grant
- \$20,000 - Community Development Block Grant
- \$9,576 - Bulletproof Vest

Grant Applications Submitted

SOURCE	
Federal (9)	4,120,699
State (8)	7,408,954
Local (2)	517,833
Total	12,047,486

TYPE	
Collaborative (15)	9,905,209
Non-collaborative (4)	2,142,277
Total	12,047,486

Source & Value of Grant Applications Awarded



ADMINISTRATIVE SERVICES



Personnel/Payroll Services Unit

The Personnel/Payroll Unit performed the following major items during 2007-08:

- Worked aggressively with Professional Standards to fill all vacant full-time probation corrections officer positions.
- Completed audits of all payroll and personnel files for over 1,500 Department employees (over 3,000 actual files).
- Began cross training of personnel clerks and payroll specialist to provide flexibility in coverage and improve customer service skills.
- Implemented Personnel/Payroll Services Unit Employee of the Month utilizing the County's new Service First Awards program.

Personnel Transactions*

Total Personnel Transactions 1,037	
E-Time Changes	356
New Hires	80
Promotions	144
Reassignments	286
Terminations	134
Transfers	21
Other	16

*Does not include transactions related to shift changes, reductions in pay step, suspensions, etc.

- Completed cross training for Department Leaves Desk clerk position.
- Completed required County payroll and personnel training and Department clerical training.
- Trained staff on EMACS (Employee Management And Compensation System) self-service Direct Deposit option.
- Assisted in, processed and audited Combined Giving Campaign results.
- Ensured the completion of the Department's SCAQMD AVR (South Coast Air Quality Management Average Vehicle Ridership) survey with over 90% return rate.

Policy & Procedure Unit

The Policy and Procedure Unit is responsible for developing, issuing and maintaining all Department Policies, Procedures, and Temporary Department Orders TDOs). This includes oversight of work groups who are working on new procedures, researching and writing other procedures, editing drafts of procedures, managing drafts of procedures through an administrative approval process, disseminating new procedures to all personnel in the Department, and inspections, maintenance and revisions of existing procedures. The Unit works closely with the John Doe II Committee, Training Unit, Health Services Unit, Professional Standards Unit, County Counsel and other committees who are involved with the formulation of Department policy.

With Active Directory installed in May 2008, the

Policy & Procedures Statistics

Total Published Items	207
2007-08 ACTIVITY	
Open Items	63
TDOs Published	16
Procedures Published	12

Department anticipated installation of Policy Tech, a new computer database and automated approval system for procedures, sometime after the end of the fiscal year. The system is expected to reorganize and re-codify all Department procedures and be up and running by January 2009. One unique feature of the software is a search function which makes the need for a complicated numbering system unnecessary and retrieval of specific policies and procedures much easier than the current system.

Professional Standards

The Professional Standards Unit is mainly concerned with completing background investigations for new hires and performing internal affairs investigations resulting from Department incidents. The Unit also oversees all Department training, recruitment and policies and procedures.

Background Investigations

Background Investigators work diligently to ensure the Department hires the best qualified candidates. Background investigations are a two-phased process. Phase I requires the investigator to review the personal history and required documentation submitted by the applicant. The investigator also contacts current and prior employers and references. When the candidate has met all Phase I requirements, he or she advances to Phase II. Phase II includes a polygraph, psychological and physical



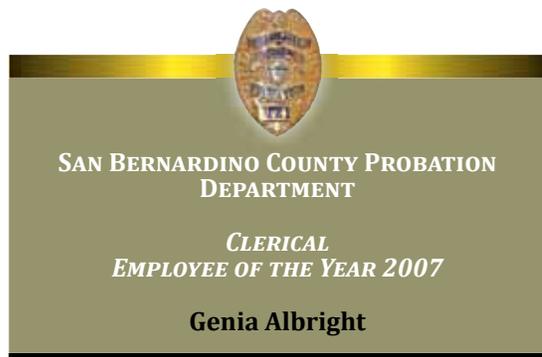
exams. A thorough and effective background investigation is a time intensive process.

Internal Affairs

Internal Affairs investigates cases of lawbreaking by Department personnel and requires numerous interviews, document research, procedural reviews and cooperation with law enforcement agencies. As a result of various findings, the Department has modified or implemented new procedures. Fifty percent (50%) of Administrative Complaints focus on three areas; Electronic Communications 20%, Use of Force 15% and Off/On Duty Conduct 15%. The other 50% of the investigations ranged from Roles and Responsibilities, Dishonesty, False Documentation, Failure to Document, and Threats in the Workplace. For 2007-08, all Internal Affairs Investigations, Administrative Complaints, Citizens Complaints and Employee Complaints were completed in an average of 77 days.

Professional Standards Statistics

Total Background Investigations	494
Probation Officer	61
Non-sworn Department Staff	101
Probation Corrections Officer	332
<hr/>	
Total Internal Affairs	74
Citizen Complaints	4
Employee Complaints	4
Informal Complaints	12
Critical Incident Reviews	15
Administrative Complaints	39



ADMINISTRATIVE SERVICES

Recruitment

Recruitment is a vital part of the Probation Department. Applicants usually get their first impression about Probation based on displayed materials. The Recruitment Unit's goal is to diligently work to fill all necessary Department vacant positions. In order to do this, the Unit works closely with Human Resources, and the Department's Professional Standards and Personnel Units to constantly evaluate the Department's ongoing vacancy status. Recruitment efforts include attending and displaying materials and providing special presentations at areas colleges, universities, and career or job fairs. In this way, students receive a great deal of information directly from those who work for Probation in the very positions being recruited.

Due to the large number of sworn employees, large numbers of vacancies continue within the Probation Officer (PO) and Probation Corrections Officer (PCO) classifications. Unfortunately for many, the standards and requirements to work in the law enforcement field are very high and only a very small percentage of applicants are eventually hired. One of the major purposes of the Unit is to educate interested parties and to help prepare them for employment with the Department.

One of the ways the Department tries to increase the volume of potential hires is to reduce the overall recruitment time by streamlining the application, testing, and background investigation process. This attempts to speed up the hiring across the board and reduces the impact of the existing rate of attrition.

The Recruitment Unit also strives to be active

Recruitment Statistics

PROBATION CORRECTIONS OFFICER	
Trainee Applicants	4,598
Hired	76
PROBATION OFFICER	
Applicants	1,672
Hired	34

in the community, reminding others of the local options for employment. One of the goals is to build community relations and efforts are not limited to just within the County. The Recruitment Unit also ventures out to the neighboring counties and states as well. Job postings are included in several web



sites, newspapers, and magazines. Advertising has been included on billboards and on the airwaves. In October 2007, the Department held an "Open House" for those that wanted to know more about Probation. The event included a barbecue, handouts and a bounce house for the children.

Research Unit

In 2007, the Probation Department made the decision to build a research unit. In October of 2007, a Division Director I was appointed in order to establish the vision for the Unit, staff the division and determine the functions that would enhance probation operations. A Crime Analyst and two Probation Corrections Officers were already onboard. A Statistical Analyst Trainee was hired in March 2008; a second Statistical Analyst position is yet to be filled. A Probation Officer III who audits the database joined the unit; and, an Office Assistant III position was filled in July 2008.

The Research Unit chose the acronym, PRISM: Probation Research Information and Statistical Management to represent their work at a glance. The Research staff believes data driven strategies are vital for the Department. In order to achieve this optimal goal, obtaining "good" data became

imperative. One of the primary tasks is assisting in the development of the existing database, Caseload Explorer, so that it provides statistical information as well as case management services.

Tracking performance measures of programs implemented, improving on statistical gathering tools, responding to government surveys, providing data for grant proposals and other pertinent projects are just some of the functions the Unit has accomplished or is undertaking.



Various reports have been produced in 2007-08 that include determining what factors contribute to the rise and fall of the juvenile population in the Department's juvenile detention and assessment centers as well as the increased filing rate of petitions in the high desert region. The Unit has been able to effectively produce performance based measurements of services provided at the detention centers as well as track the use of force in both the detention and community corrections bureaus. These completed reports allow the Department to determine best practices, identify training needs and reduce risk to the welfare of both clients and staff.

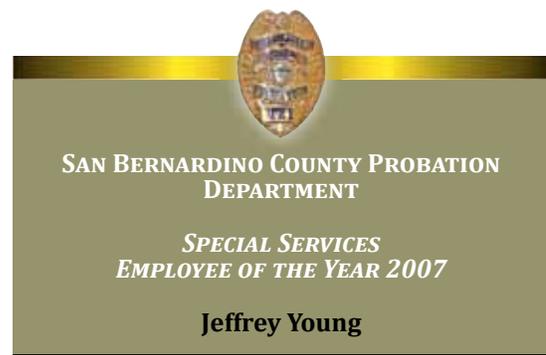
The Probation Department is committed to providing citizens with excellent services including programs that are effective and delivered efficiently. The purpose of the Research Unit is to promote program integrity and implementation with fidelity. Achievement rests on the productivity of a professionally staffed and electronically equipped research division.

Special Projects

The special projects analyst is primarily responsible for administering the process of coordinating the Department's Board of Supervisor (BOS) agenda items (excluding grants) including developing and maintaining all associated agreements with other public and private entities. The analyst also conducts formal procurements for essential equipment and/or services greater than \$150,000 per year. Responsibilities also include assisting Department administrators and staff with a variety of bureau specific matters, including developing of program budgets, maintaining statistical reports or analyzing the implications of program changes.

During 2007-08, the Department tendered approximately 80 recommendations to the BOS resulting in approximately 40 contracts, the majority of which are related to services rendered by community-based organizations on behalf of the Juvenile Justice Crime Prevention Act. Remaining recommendations dealt with grant-related matters, program-specific and administrative requests.

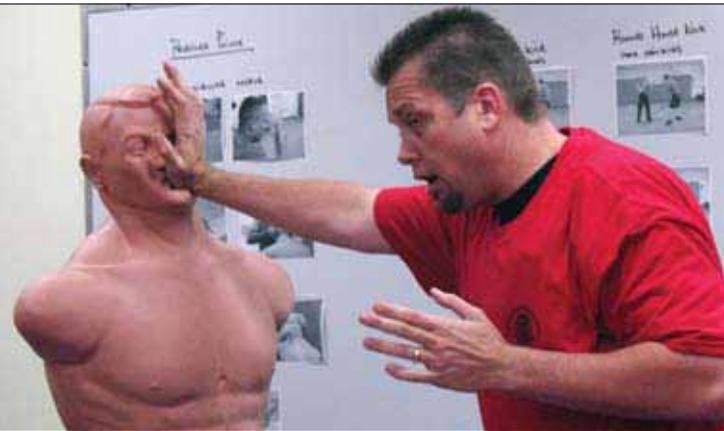
Three formal competitive procurements were conducted during 2007-08. The first procurement resulted in a three-year contract with Queensland, Inc., of Murrieta, California, to provide federally mandated independent living services to probation youth between the ages of 16-21 who have been in foster care. The second procurement resulted in a three-year agreement with Caption Colorado, LLC, of Greenwood Village, Colorado, for professional transcription services to assist in quickly preparing juvenile and adult court reports. And the third procurement resulted in a contract with Sentinel



ADMINISTRATIVE SERVICES

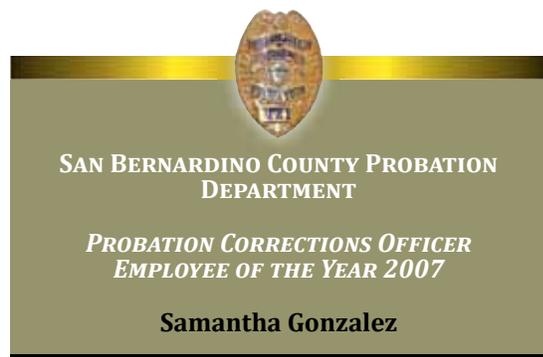
Offender Services, LLC of Irvine, California, to provide global positioning system tracking services for Department referred probationers.

Upcoming projects during 2008-09 will include procurements for drug testing services, detention laundry services and a telephone monitoring system for probationers.



Training Unit

This past year has been a busy year for the Training Unit. As a result of the John Doe II Settlement, a number of training classes have been added over the past two years. This year saw the completion of all training required under the Settlement. 87 probation officers who regularly work overtime in among the Department's three juvenile detention and assessment centers (JDACs) were cross trained on "Use of Force" skills and "Suicide Prevention and Awareness." While this was the first such training it will not be the last. These staff will now be required to attend annual training in order to be eligible for overtime shifts.



Thanks to a combined effort of strong recruitment efforts and background investigations, the Training Unit was able to fill most of the vacancies at the JDAC facilities. These strong recruitment efforts are then translated into a greater number of officer training courses. For 2007-08, three Probation Corrections Officer "Core" classes were held. Changes by the State in the "Core" curriculum saw required class material increase from 128 hours to 192 hours, extending the term from 6 weeks to 8 weeks. The additional 64 hours of training include the following material: Basic and Advance Firearms, OC (Oleo resin Capsicum or "pepper spray"), ASP Tactical Baton, Civil Liabilities and Tactical Communications.

The Department has recognized the need to provide intensive training to new field officers, therefore, the Field Training Officer (FTO) Program was introduced to community corrections field staff during 2007-08. The program initially began with 13 staff identified and trained to be FTO's. During the 8+ weeks it takes to complete the program, the FTO and trainee work closely together to complete defined objectives. Once staff complete the program another group will be assigned.

The Community Corrections Bureau recently began transitioning from the ASP Baton to the MEB or Monadnock Expandable Baton. Twelve staff were sent to instructors training. The advantage of the MEB is that it comes in a variety of sizes, which allows staff that are smaller in stature to effectively use and retain the weapon.

All sworn staff are required to attend one eight-hour Defensive Tactics class as well as two additional Use of Force classes that combine Realistic Assault Confrontation (RAC) scenarios, classroom instruction and review of various Department Policy/Procedures/Temporary Department Orders.

Training Statistics

Sworn Staff	873
Armed Officers	206
Total Training Hours	87,645
Increased Training Hours	6,799

With the development of the Research Unit two positions, the Use of Force Analyst and the Performance-based Standards position were transferred from the Training Unit to the Research Unit.

The Mentoring program conducted its fourth session during 2007-08. Nine protégé's were matched with nine mentors in a four-month long program that aimed at providing protégé's with a global view of the Department and the experiences of a mentor.

With Aggression Replacement Training (ART) held at each of the JDAC's and Day Reporting Centers, the ART Team has evolved into the Evidence Based Implementation Team, otherwise referred to as EBIT. The goal of EBIT is to coordinate the implementation and evaluation of evidence-based programs and processes among the Training Unit, Research Unit and Department staff.

The Department's Range Master held fifty-eight (58) day shoot and fifteen (15) night shoot qualifications and training classes for 2007-08. The Range Master also taught four (4) basic firearms and four (4) advanced firearms classes. The Department currently has two hundred-six (206) armed officers of whom the Range Master is responsible for qualifying and training. The Range Master also coordinates the annual inspection of all firearms.

The Training Unit is preparing for some additional changes for 2008-09. First, the Unit will be moving to a dedicated training facility. The new facility will include four classrooms, a computer lab, two mat rooms, one RAC house, office space and meeting rooms. Second, the Department's Safety Officer will no longer be assigned to the Training Unit. Some of the functions previously assigned to the Safety Officer regarding officer equipment and uniforms will move with the Training Unit. Third, several new training tools will be introduced to staff including the use of Body Opponent Bags, Simunitions, and Video Simulator training. And finally, adult and juvenile community corrections supervisors will have the opportunity themselves to test enroll their staff in all required Use of Force training classes. If this trial works well then training will look at adding more classes.

Volunteer Programs

The Department has four programs that allow for a wide array of functions for Department volunteers and the ability to accommodate almost anyone with an interest in making the community a little bit better. These volunteer programs are: Associate Probation Officer, Volunteer in Probation, Student Intern, and Religious Volunteer. Volunteers are able to work with either Juveniles or Adults, anywhere within community corrections or in one of the juvenile detention and assessment centers. They are all civilian positions designed to assist and support sworn Department personnel, non-sworn clerical/administrative staff and religious services.



Associate Probation Officer

The Associate Probation Officer (APO) position requires a lengthy background investigation, a psychological test, a polygraph exam and a 40-hour academy. After completion of this process the APO has the ability to accompany a probation officer in the field, maintain an independent caseload of probationers and teach a variety of classes.

The APO program also serves as an opportunity for those interested in becoming a full-time probation officer to experience its job requirements and gain valuable experience. During 2007-08, ten (10) APOs were hired as full-time employees of the Department.

APO Melissa Pelayo has volunteered with the Adult Supervision Unit over the past year. She sends reporting letters to probationers as well as courtesy supervision correspondence. She also

ADMINISTRATIVE SERVICES

assists in putting together field contact packets and accompanies the Unit during low-risk field contacts.

APO Michael Baca has been with the Department for eight (8) years and consistently volunteers an average of 160 hours every month. He is assigned to the Fontana Police Department where he teaches a variety of classes and has a caseload of minors that he holds accountable. His special care prevents many from entering the juvenile justice system on more serious charges or as an adult.

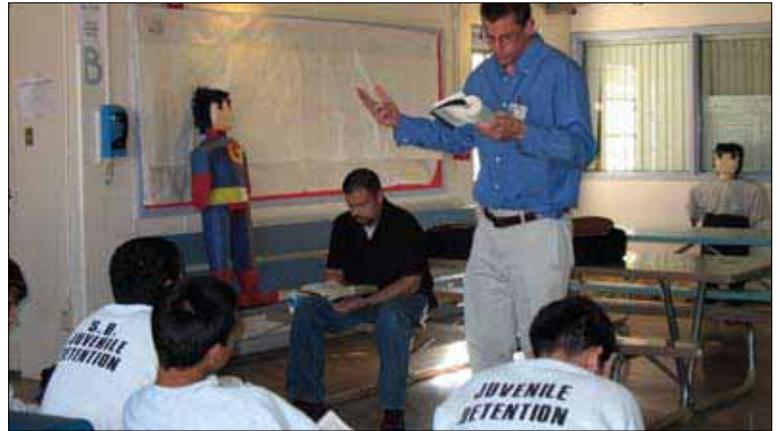
Volunteer in Probation

The Volunteer in Probation (VIP) position is designed to assist with clerical and office assistance. This position may require the volunteer to input data, answer phones, assist with the preparation of court reports, contact victims and if they are reliable they can go into the field with an officer after approval.

VIPs also come into the detention and assessment facilities to hold Alcoholics Anonymous or Narcotics

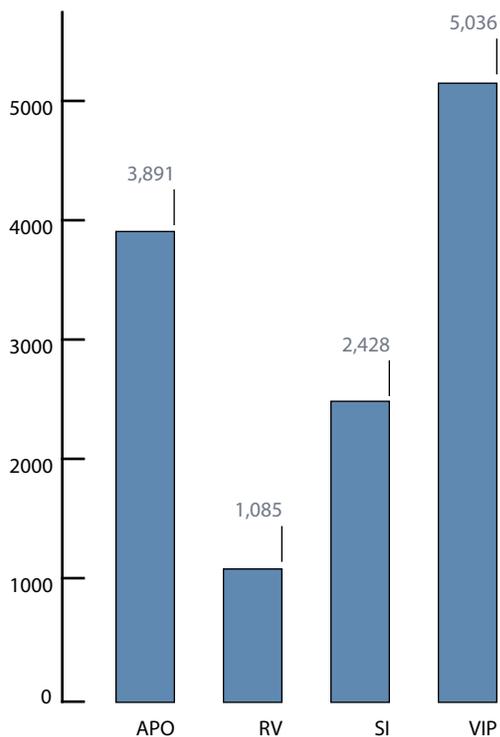
Anonymous groups; the Girl Scouts bring a special program to the girls unit in the High Desert, and several VIPs are mentors to minors who have a special need for tutoring and/or behavior problems due to a lack of family visits.

VIP Luis Murillo volunteers in the Domestic Violence



Unit where he completes a variety of tasks to include data input, filing and learning about the unique aspects of this Unit. Unlike an APO he can only go into the field on a limited basis. But VIP Murillo has shown to be a dedicated and reliable volunteer who has earned this privilege early on.

VOLUNTEER HOURS



Student Intern

The Student Intern (SI) program allows the volunteer to gain some insight into the Probation Department for a semester/quarter while they are in school and receive credit for a class. They assist with a variety of duties and on many occasions have requested to complete a second internship.

Religious Volunteer

The Religious Volunteer (RV) position requires that the volunteer undergo training with the Probation Department and the Spiritual Concerns Committee to ensure that each volunteer teaches from the same perspective. These volunteers lead Bible studies and services in each detention facility and they hold special functions around the holidays.

For 2007-08, Department volunteers contributed more than 12,400 hours in assisting the Department meet its ongoing workload.

ALLIED ORGANIZATIONS



ALLIED ORGANIZATIONS

Juvenile Justice Delinquency Prevention Commission
Juvenile Justice Coordinating Council

County, that have made significant contributions for youth in their communities.

On November 19, 2007, the following awards were presented at the 23rd Annual Recognition of Service to Youth Awards event:

Don Williams Award..... Kathleen “Kathy” Binks
Distinguished Service Award..... Shoes That Fit

Service to Youth Awards

Service Organization Juvenile Intervention Program
(San Bernardino County Sheriff)
Non-Profit Agency Boys & Girls Club of the Inland Empire
Individual Award..... Daniel Armenta
Individual Award..... Sylvia Beasley
Individual Award..... Deron Roset
Individual Award..... Jeffrey Johnston
Individual Award..... Anita Gomez
Individual Award..... Brenda Dowdy
Individual Award..... Mrs. Charlie Jacobs



local juvenile justice system and outlines proposed efforts to fill identified service gaps. The state annually allocates funding to counties to fund their approved plans. This body is also responsible for setting and approving the County’s annual JJCPA budget. This body is chaired by the chief probation officer of each county and is comprised of specified members, including representatives of law enforcement and criminal justice agencies, the board of supervisors, social services, education, mental health and community-based organizations. These agencies must collaborate, to the extent possible, in providing integrated services to program participants.

2007-08 Officers

Co-Chairperson..... Jerry L. Harper, Chief Probation Officer
Co-Chairperson..... Charles S. Abajian, Probation Div. Director I

Members

Robin Aaron..... Redlands-Yucaipa Guidance Clinic Assn
De Anna Avey-Motikeit..... Director, Dept of Children’s Svcs
The Hon. Paul Biane..... Chairman, Board of Supervisors
Doreen Boxer..... Public Defender
Andrea A. Diaz..... Vista Guidance Center
Jim Doyle..... S.B. County Police Chiefs & Sheriff’s Assn
Dr. Herbert Fischer..... County Superintendent of Schools
Chris Gardner..... Public Defender
Tressa Kentner..... Court Executive Officer
The Hon. James McGuire..... Presiding Judge, Juvenile Court
Kent Paxton..... Director, Children’s Network
Gary Penrod..... Sheriff
Mike Ramos..... District Attorney
Allan Rawland..... Director, Dept of Behavioral Health
Henry Rivas..... Chairperson, JJDCP
Margaret Smith..... Director, Dept of Public Health
Mark Uffer..... County Administrative Officer
Harry Ulmer..... Community Participant



The Commissioners also are visible throughout the communities by their attendance at various functions such as the monthly Gangs and Drugs Task Force meetings, the annual Children’s Fund “Shine-A-Light” Breakfast, and similar community events.

Juvenile Justice Coordinating Council

Created by legislation in 2000, the Juvenile Justice Crime Prevention Act requires counties to establish and maintain a multi-agency Juvenile Justice Coordinating Council (JJCC) for the purpose of developing and periodically updating a comprehensive plan that documents the condition of the

VALUES



Excellence

We are dedicated to providing the highest level of professional service to the courts, the community and our clients. With concern for providing credible leadership within the criminal justice system and innovation in our programs, we seek the optimal and creative use of resources. Accountability is a vital component of all we do.

Importance of the Individual

We treat all people in a dignified, respectful and courteous manner, and we strive to recognize the unique and special needs of each person. We appreciate the cultural diversity of coworkers and clients and are sensitive to their varying requirements.

Ethical Conduct

We believe in, and exemplify ethical behavior in our interaction with others and in the accomplishment of our daily tasks. We are committed to providing fair, consistent and honest treatment to all people. We will act without prejudice and be objective in the performance of our duties.

The Ability to Change and Grow

We believe in the potential of people to adopt positive behavior, and we provide them the opportunity to do so.

Staff as a Primary Resource

We act with professionalism, competence and integrity, as we do the work of our organization. We provide opportunities for personal and professional development, and we participate in departmental planning and decision-making. We endeavor to create an atmosphere of mutual respect and trust among staff and between staff and management.

The Importance of Our Communities and the Safety of the Public

We are aware of our responsibilities to the individual and the community. We invite and encourage citizen participation, involvement and support to plan, deliver and evaluate programs. Public safety is our principal concern in all of our practices and policies. We are alert to the needs of victims and endeavor to represent them appropriately.

Families Are a Significant Source of Support

We believe families are important to the structure of society, and we strive to strengthen them in all our programs and activities.

A Safe and Healthy Environment

We are committed to providing a safe and secure work and living environment for staff and clients.

CREDITS

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Administrative Offices

175 West 5th Street
San Bernardino, CA 92415-0460
(909) 387-5874

Central Adult Community Corrections

401 North Arrowhead Avenue
San Bernardino, CA 92415-0006
(909) 386-1810

Central Juvenile Community Corrections

150 West 5th Street
San Bernardino, CA 92415-0460
(909) 383-2700

Central Adult Treatment Services

524 N. Mt. View Avenue
San Bernardino, CA 92415-0460
(909) 889-0918

Barstow Community Corrections

301 East Mt. View
Barstow, CA 92311
(909) 256-4737

Morongo Basin Community Corrections

6527 White Feather Road
Joshua Tree, CA 92252
(760) 366-4130

Rancho Cucamonga Community Corrections

8303 Haven Avenue
Rancho Cucamonga, CA 91730
(909) 945-4000

Victorville Community Corrections

15505 Civic Drive
Victorville, CA 92392
(760) 243-8269

